

Advantech AE Technical Share Document

Date	2018/07/10	Release Note	☐ Internal ■ External
Category	■ FAQ □ SOP	Related OS	N/A
Abstract	How to increase the usable memory with 32bit OS		
Keyword	32bit, Win7, usable memory, 4GB		
Related Product	PCI-7032		

■ Problem Description:

The system show 1.89GB usable memory under 32bit OS, but it can show 4GB under 64bit OS.

Rating: System rating is not available

Processor: Intel(R) Celeron(R) CPU J1900 @ 1.99GHz 2.00 GHz

Installed memory (RAM): 4.00 GB (1.89 GB usable)

System type: 32-bit Operating System

Pen and Touch: Single Touch Input Available

■ Problem Analysis:

Please refer to the Microsoft website to get more detail information about 32bit limitation with 4GB memory as below link:

In addition, it will reserve more memory space for PCI/PCIE devices in the new generation platform, that will cause more less usable memory under 32bit OS.

https://answers.microsoft.com/en-us/windows/forum/windows 7-windows install/does-windows-7-32bit-support-4g b-of-ram/76063e3e-1045-4908-9d21-3c6b94ce19b1

 $\underline{https://answers.microsoft.com/en-us/windows/forum/windows_7-performance/windows-7-32-bit-ultimate-4gb-ram-only-224-gb/175cbbbe-b509-46a9-a1e1-6d2297121d86}$

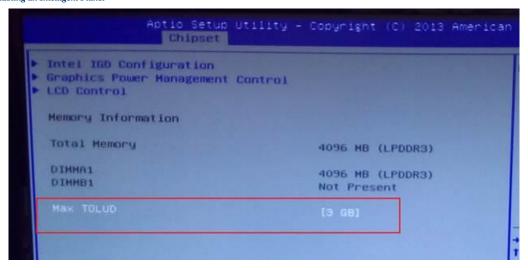
■ Brief Solution - Step by Step:

We can release some memory space which had been occupied by BIOS setting (Max TOLUD). Max TOLUD (Top of Low Usable DRAM)This feature sets the maximum TOLUD value, which specifies the "Topof Low Usable DRAM" memory space to be used by internal graphics devices > PCIE devices... The options are Dynamic, 1 GB, 1.25 GB, 1.5 GB, 1.75 GB, 2GB, 2.25 GB, 2.5 GB, 2.75 GB, 3 GB and 3.25 GB.

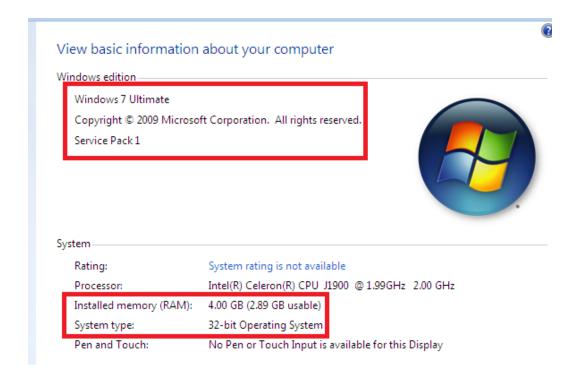
We can set the Max TOLUD item from auto to 3GB that can increase usable memory under 32bit OS.

Written by Mojo. Huang





Picture1: set the Max. TOLUDin the BIOS



Written by Mojo.Huang 2