



iView² Installation Guide

Web Server Version

Version 5.8.01 November 2025

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Table of contents

Introduction	1
Purpose.....	1
Installation Requirements	1
Step 1: Installation Instructions – Load Necessary Install Files	2
Step 2: Installing MySQL 5.1	8
Step 3: Installing Java 8.0	20
Step 4: Installing Apache\Tomcat 8.5.....	21
Step 5: Installation Finish	27
Step 6: Installation Verification	28

Introduction

Purpose

iView² is an Element Management System (EMS) for SNMP-based configuration and management of Advantech industrial media converter products. The purpose of this document is to identify the installation instructions for the iView² web-based application.

Installation Requirements

The following requirements must be met before iView² can be installed:

- 1) The Java JRE (Java Runtime Environment) Standard Edition version 1.7 or greater must be installed
- 2) The Apache\Tomcat 7 or greater http server and servlet container must be installed
- 3) The MySQL 5.1 or greater relational database management system (rdms) must be installed

NOTES:

All the requirement applications are included in the iView² installation release.

iView² is a Java-based solution and requires a different web container environment than Microsoft Internet Information Server (IIS). We will be recommending the Apache/Tomcat HTTP and Servlet Container. Apache/Tomcat 7 was used during development and testing.

iView² uses a database for all configuration information and report data. We will be recommending the MySQL database system. MySQL 5.1 was used during development and testing.

iView² is an Internet-based application so the main user GUI is through a web browser. The following browsers are supported:

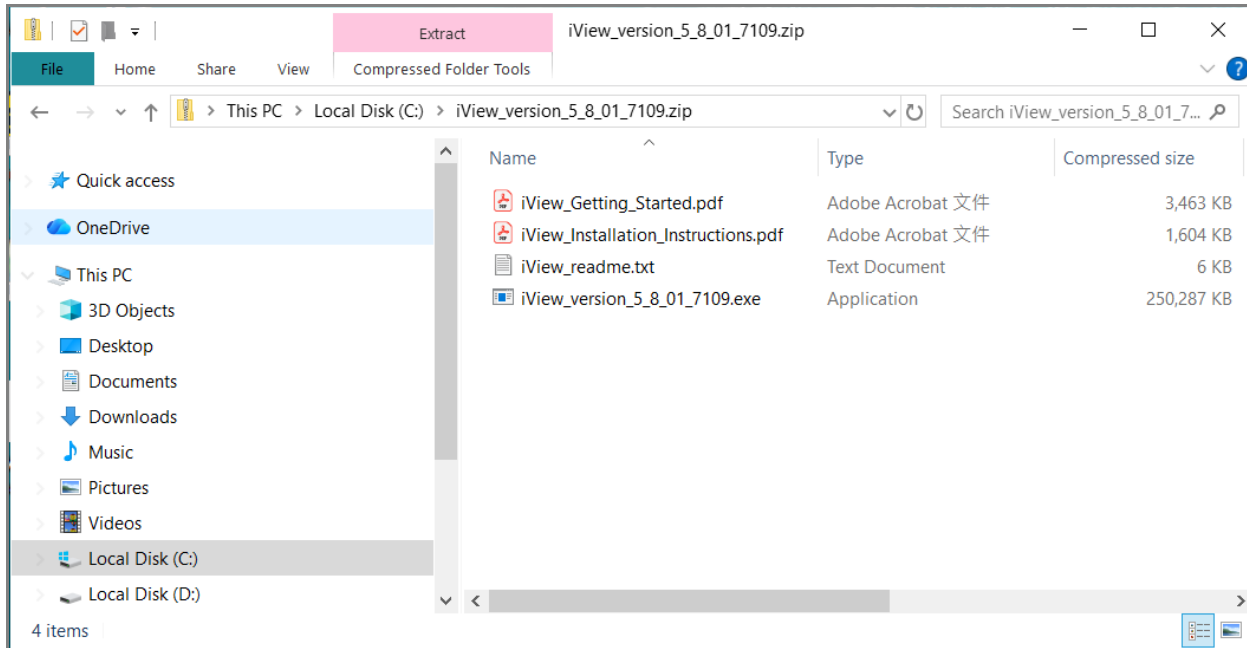
Google Chrome v69 or greater
MS Internet Explorer v11 or greater
Mozilla Firefox v62.0 or greater

Due to the size of the requirement applications, this version of iView² is downloaded in zip file compressed format. The downloaded zip file must be uncompressed before performing the installation.

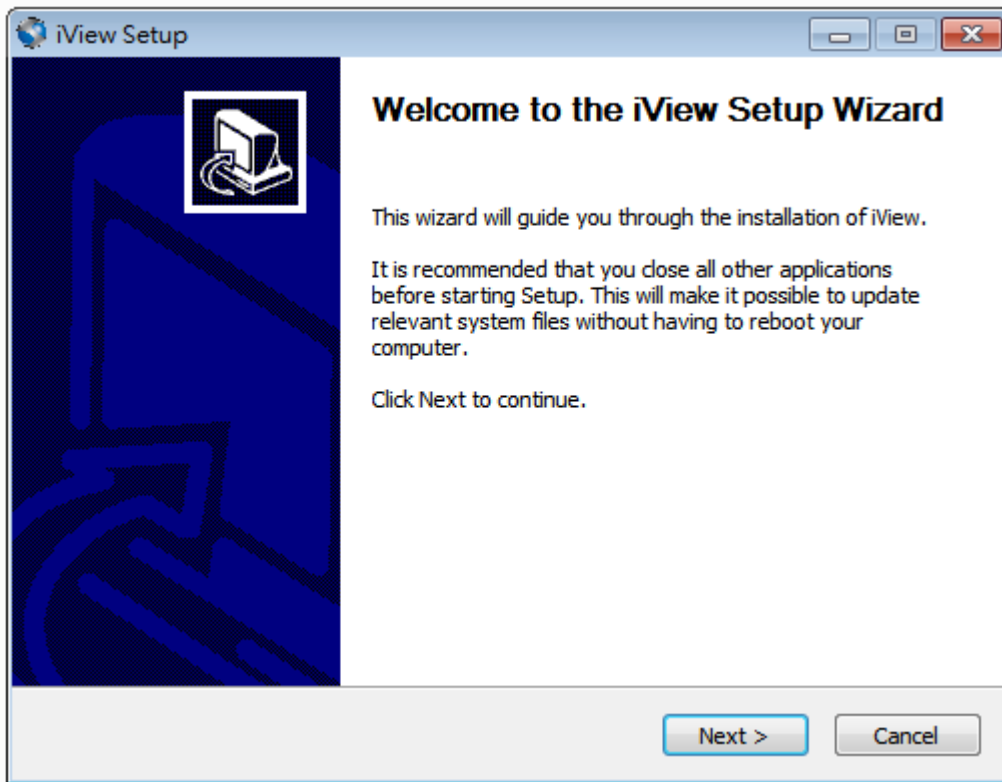
Step 1: Installation Instructions – Load Necessary Install Files

iView² is a Java-based application. iView² can be downloaded from the Advantech website ("<https://www.advantech.com/en/support/details/firmware?id=1-HIPU-183>") and comes packaged as a compressed archive file entitled "iView_version_x_x_xx.zip". The following installation instructions will guide a user through the iView² installation process.

- 1) Unzip all files in the "iView_version_x_x_xx.zip" so that they reside in a directory named "iView_version_x_x_xx", on the C:\ drive.



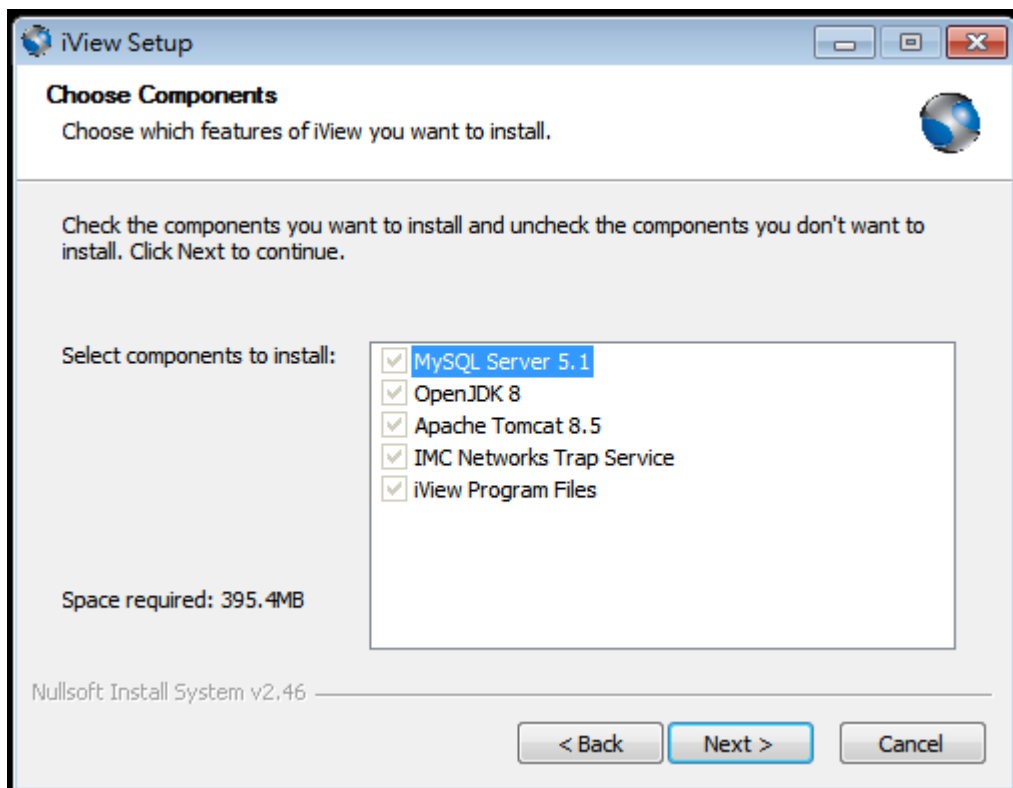
2) Start the installation process by double-clicking the "iView_version_x_x_xx.exe" file. You will be presented with the "Welcome" screen. Press the "Next" button to continue.



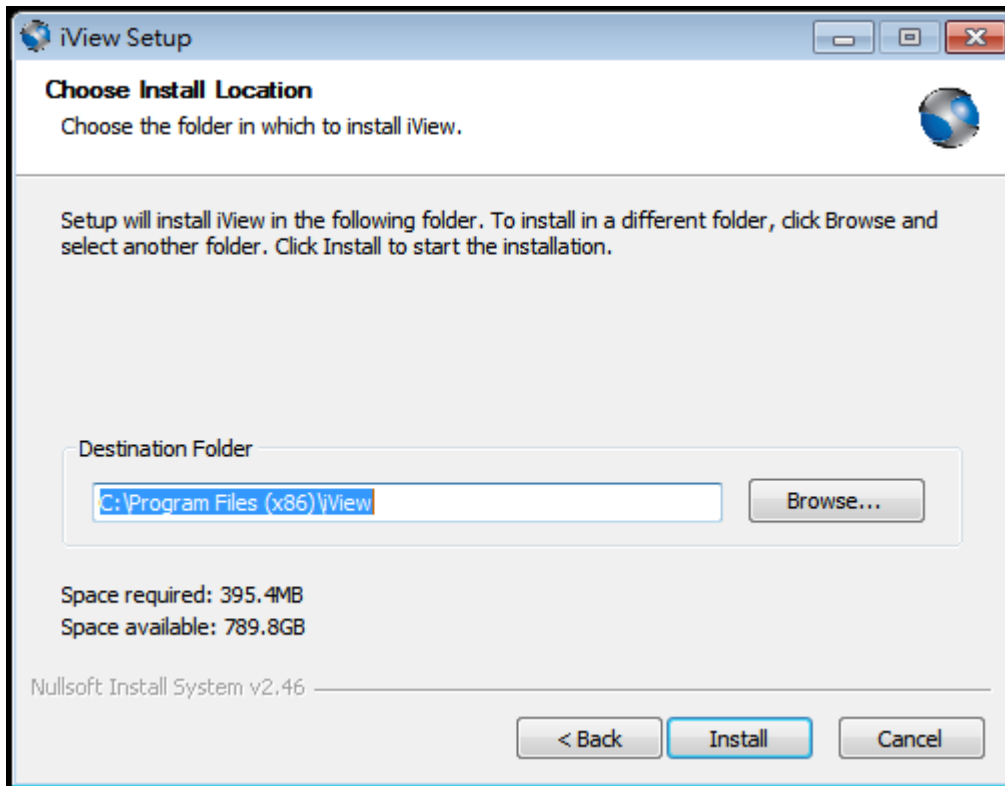
3) The next screen is the "License Agreement" screen. Please take a moment to read through the license agreement and press "I Agree" when complete.



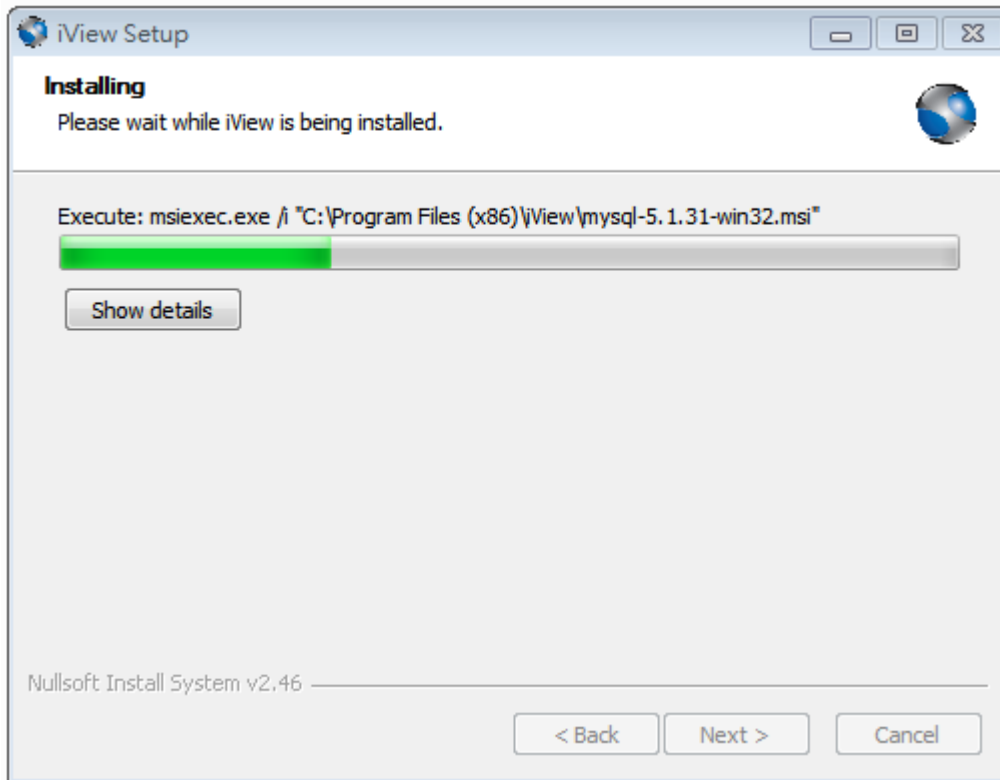
3) The iView² installation will install the MySQL Server, the Java OpenJDK, the Apache Tomcat, the IMC Trap Service, and iView² Program Files. Press the "Next" button.



5) Choose Install Location. Choose the folder in which to install iView. Press the "Install" button.



6) The installation process will copy the necessary files to the system.



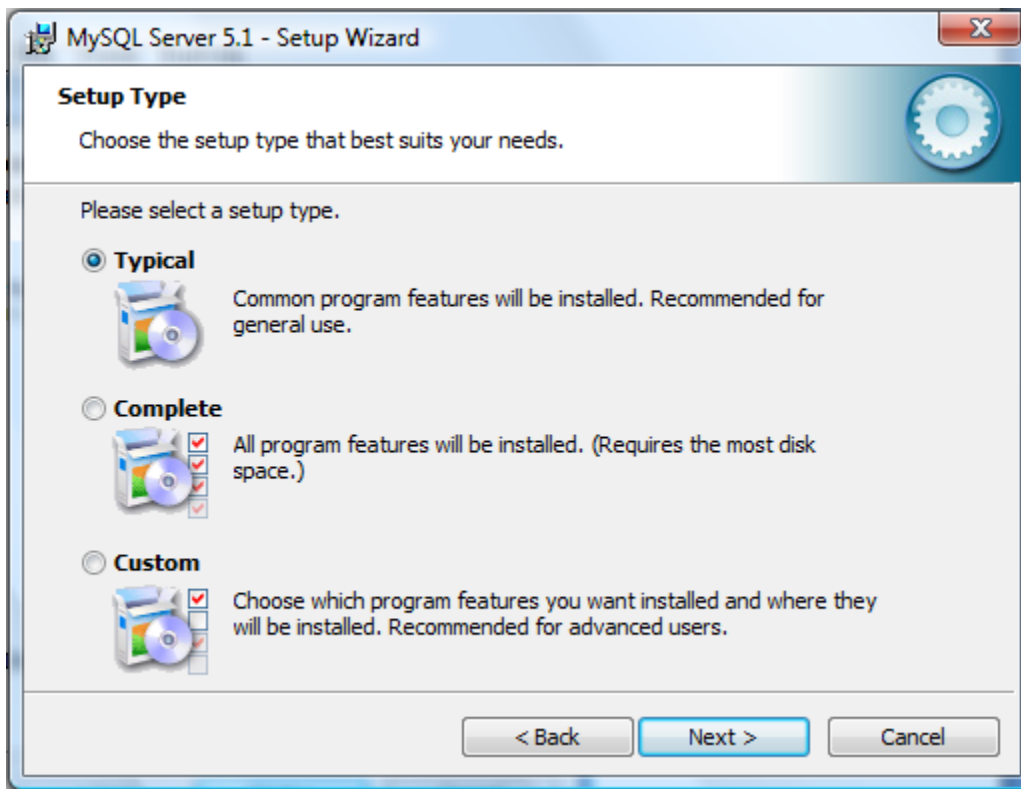
Step 2: Installing MySQL 5.1

iView² uses a relational database management system for all data storage. MySQL 5.1 provides the database functionality required by iView² and is the standard during internal development and testing. The following installation instructions will guide a user through the required MySQL 5.1 installation.

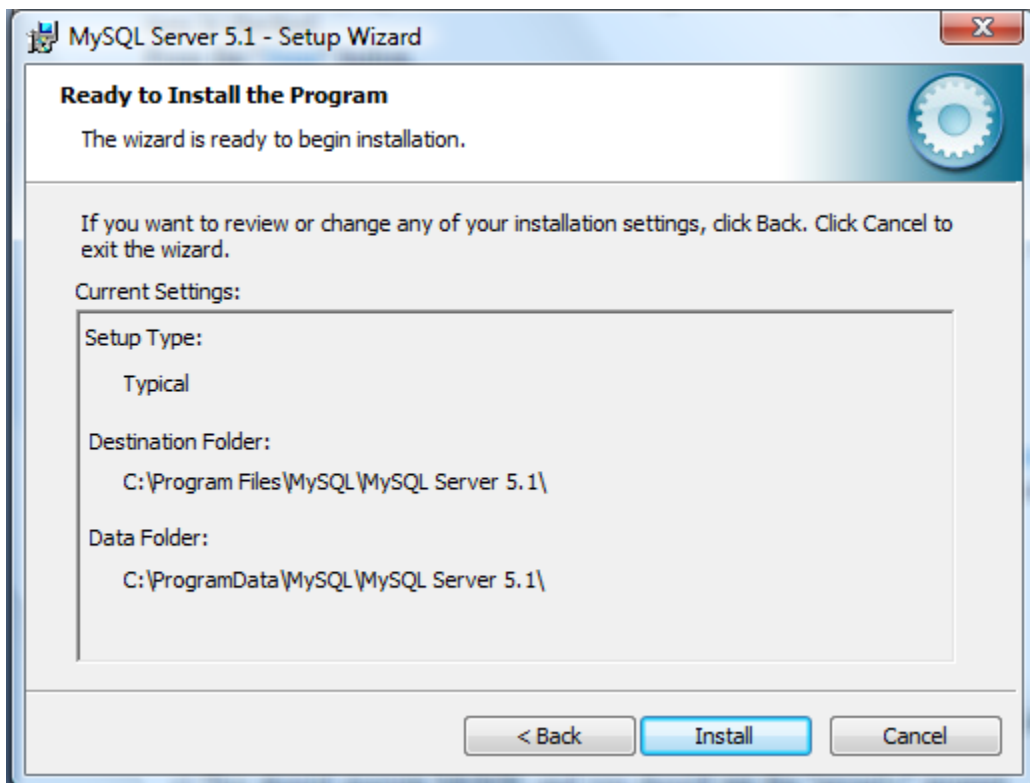
1) At the initial dialog screen press the "Next" button.



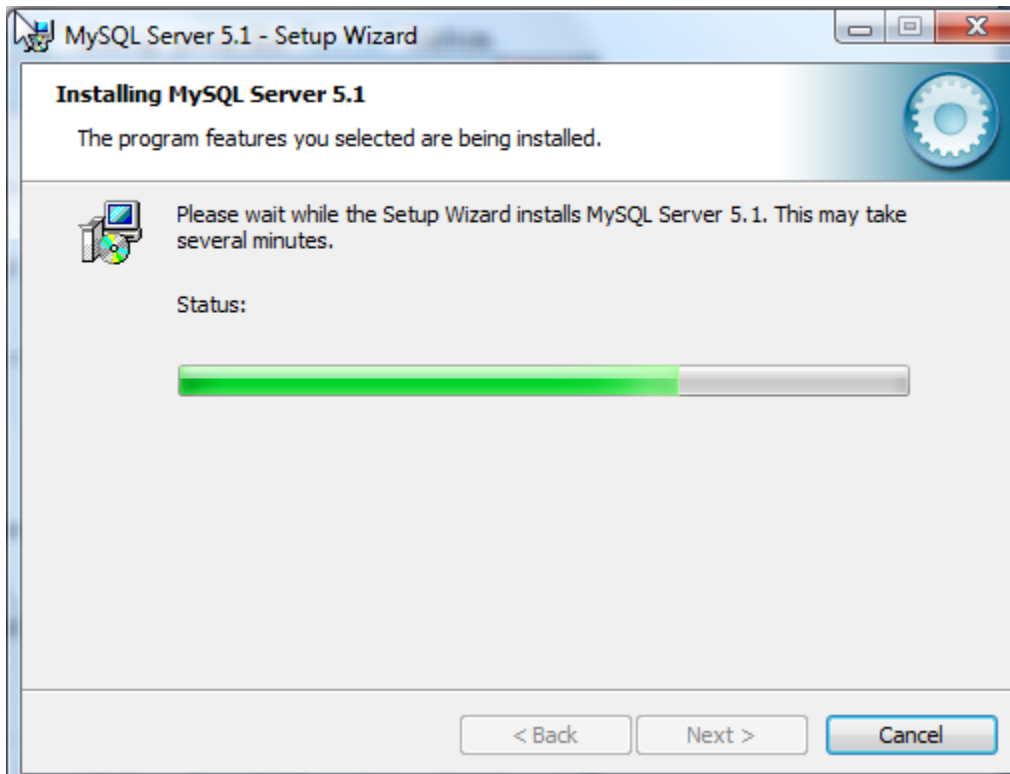
2) In the "Setup Type" dialog make sure "Typical" is selected, then press the "Next" button.



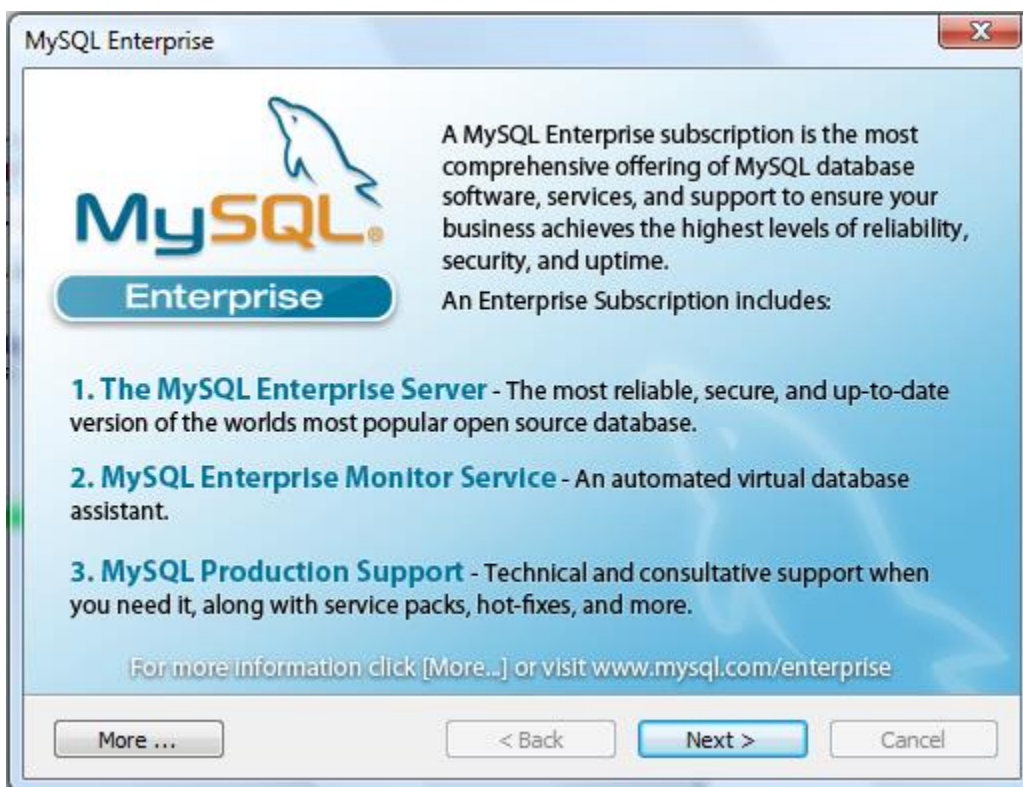
3) In the "Ready to Install the Program" dialog, press the "Install" button.



The "Installing MySQL Server 5.1" dialog will display during the file installation.



4) When the file installation is complete you will see the "MySQL Enterprise" dialog. This will take you through a series of dialogs describing the product. Press the "Next" button.



5) Press the "Next" button.



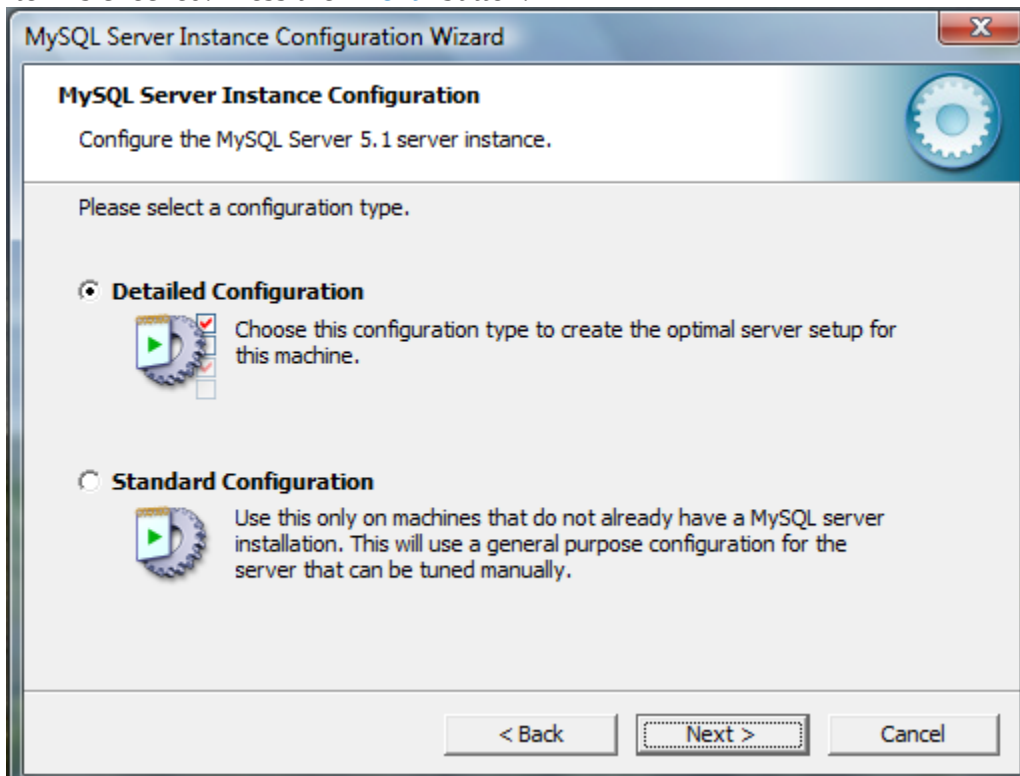
6) In the "Wizard Completed" dialog, make sure the "Configure the MySQL Server now" item is selected. Press the "Finish" button.



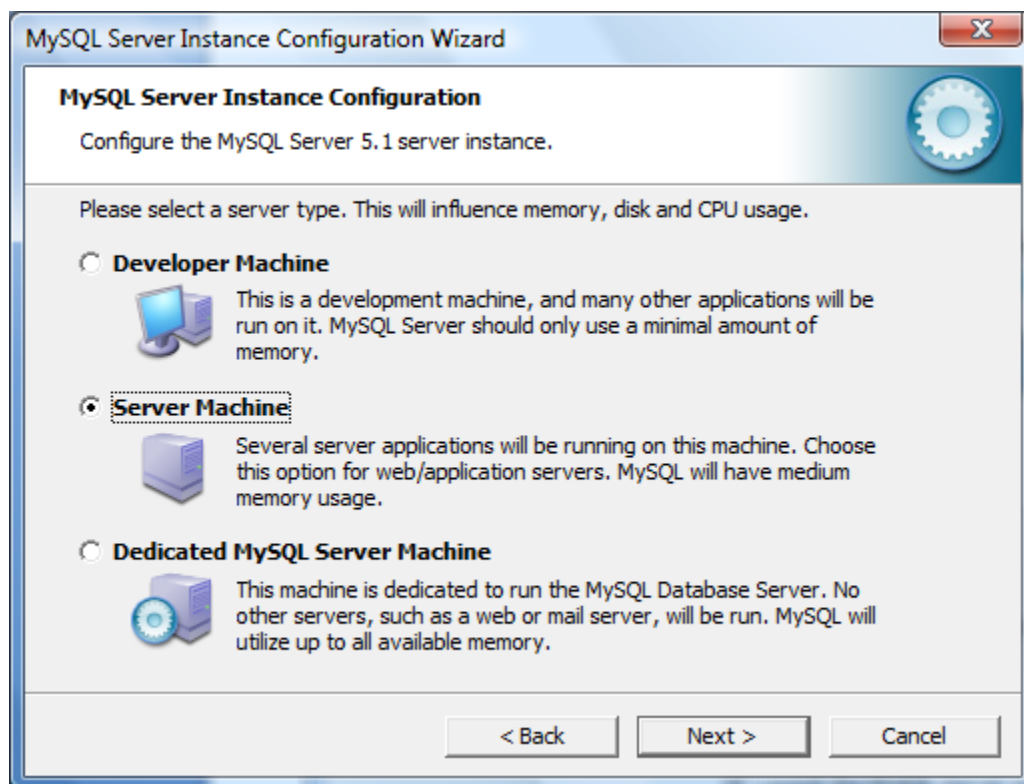
7) After pressing the "Finish" button you will see the "MySQL Server Instance Configuration Wizard" dialog. Press the "Next" button to continue. Note: This dialog may take a few moments to appear depending on your computer.



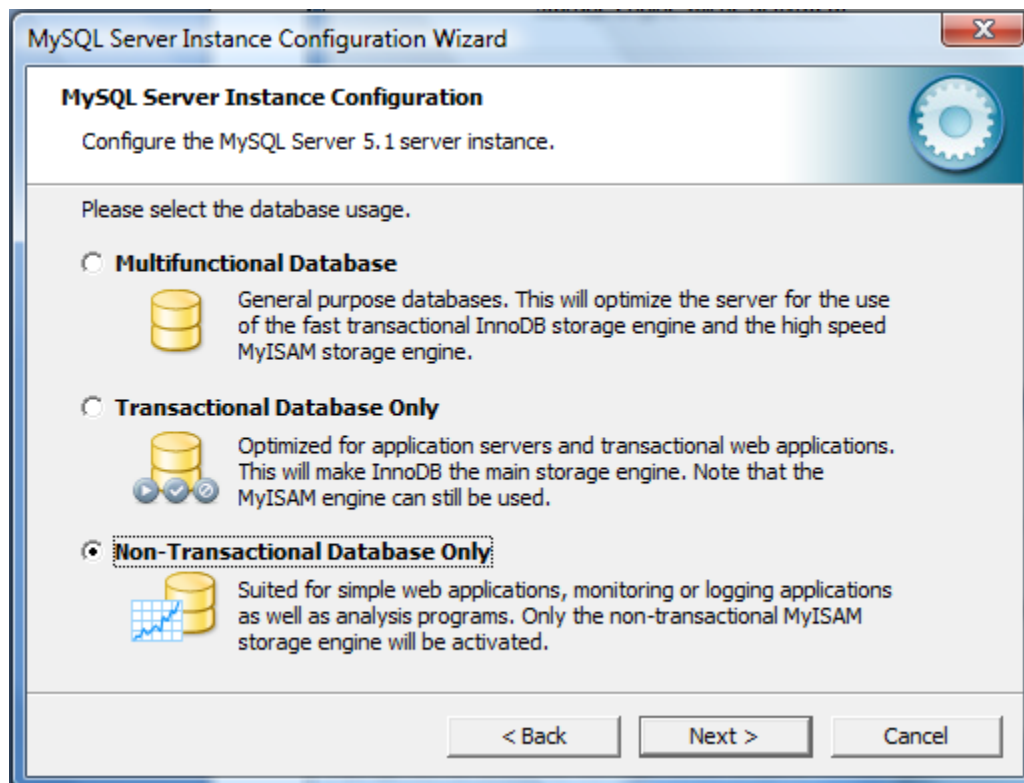
8) In the next "MySQL Server Instance Configuration Wizard" dialog make sure the "Detailed Configuration" item is checked. Press the "Next" button.



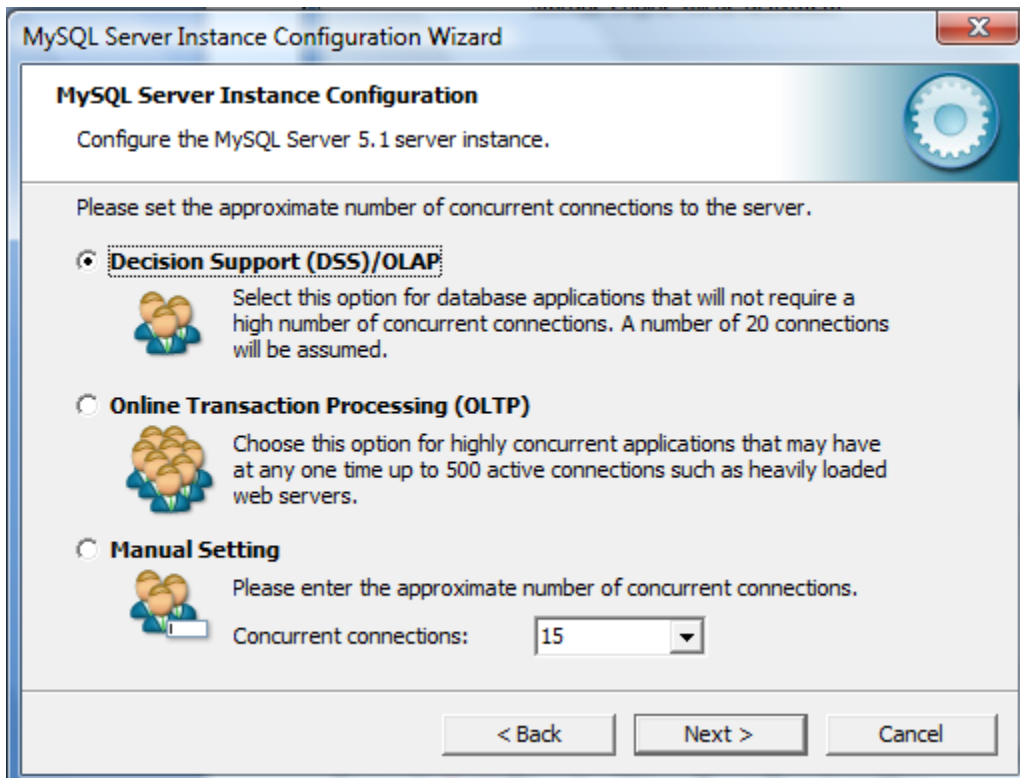
10) In the next "MySQL Server Instance Configuration Wizard" dialog make sure the "Server Machine" item is checked. Press the "Next" button.



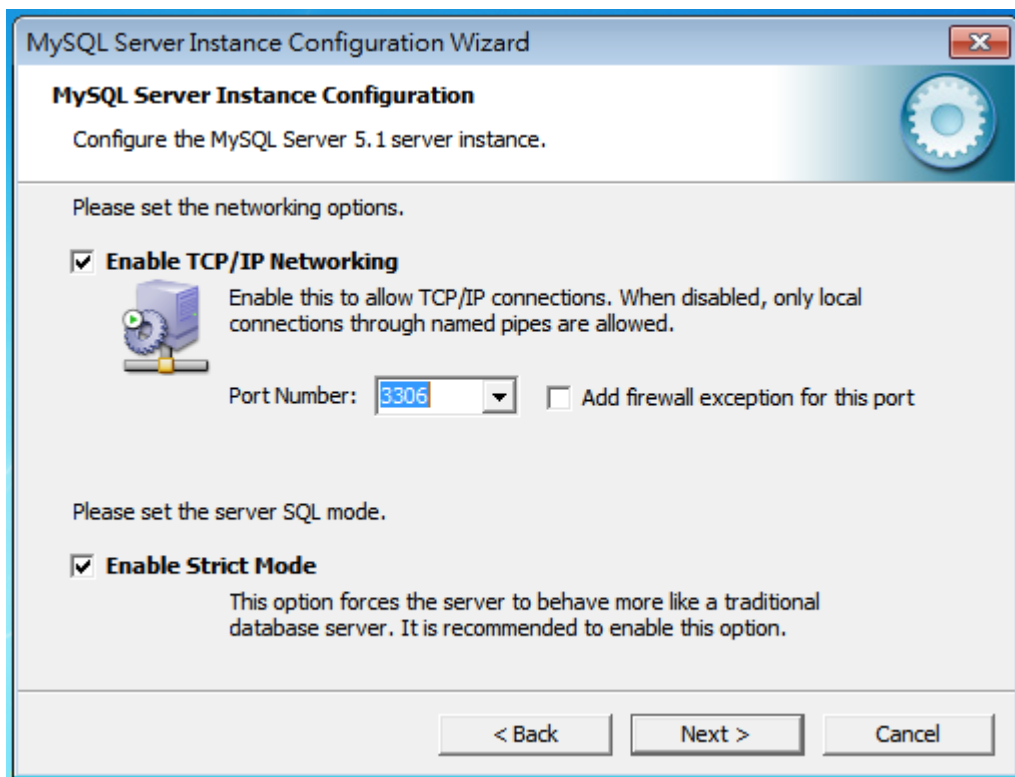
11) In the next "MySQL Server Instance Configuration Wizard" dialog make sure the "Non-Transactional Database Only" item is checked. Press the "Next" button.



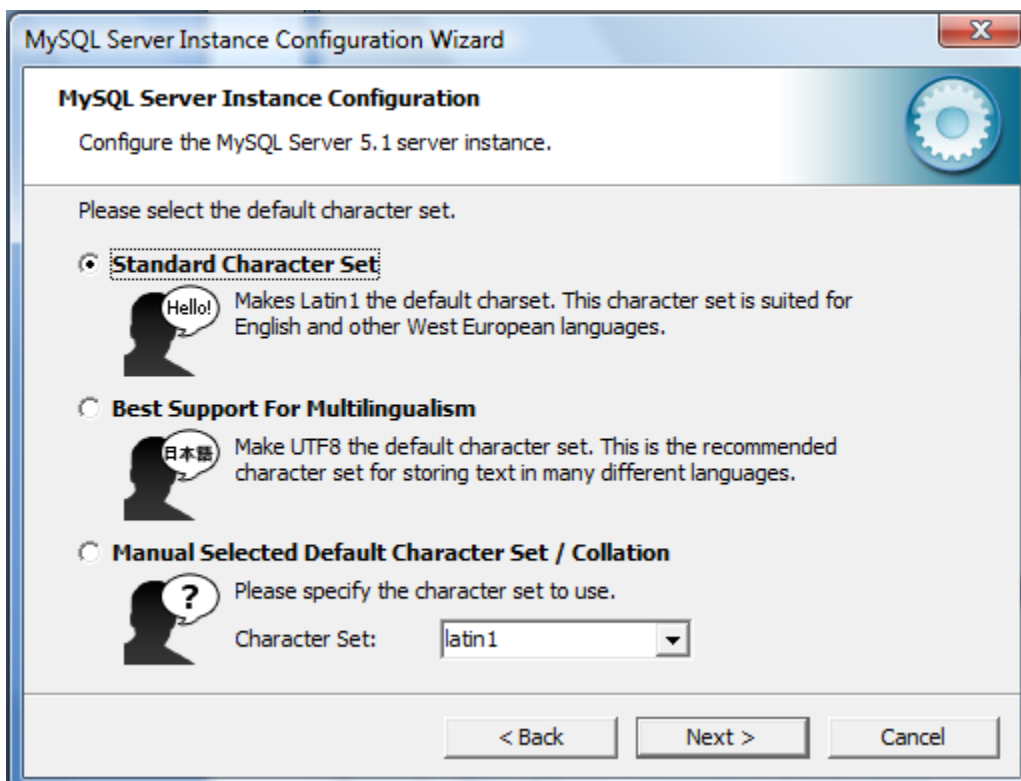
12) In the next "MySQL Server Instance Configuration Wizard" dialog make sure the "Decision Support (DSS)/OLAP" item is checked. Press the "Next" button.



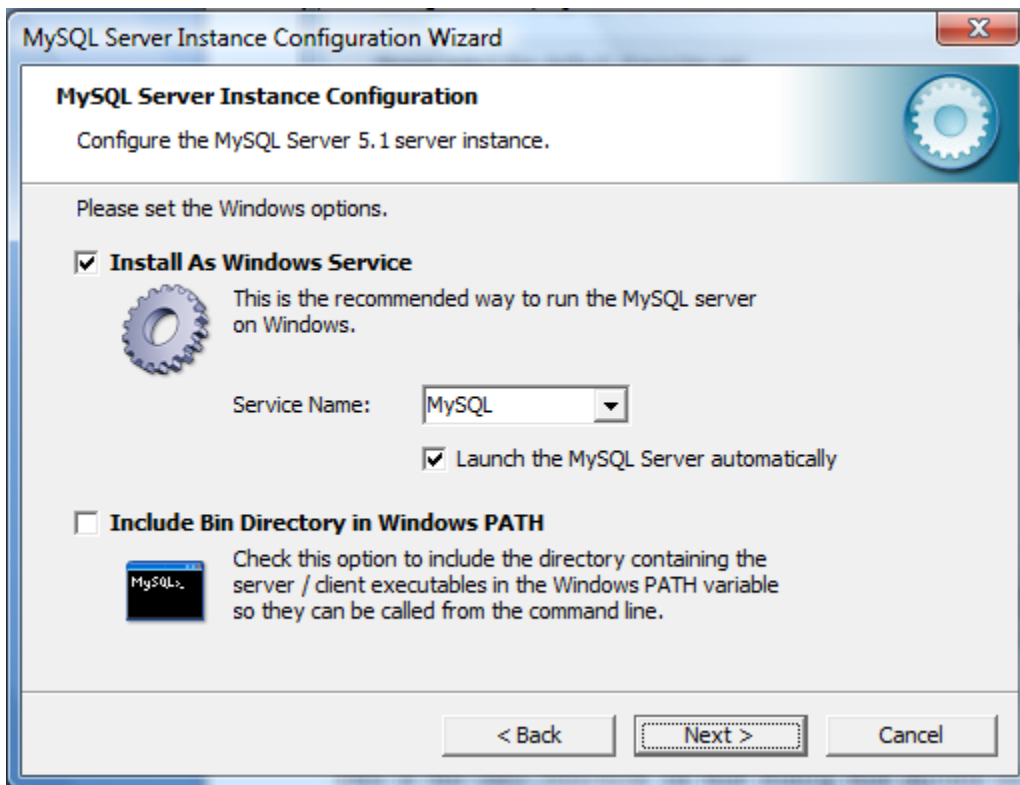
13) In the next "MySQL Server Instance Configuration Wizard" dialog make sure the "Enable TCP/IP Networking" and "Enable Strict Mode" items are checked. Press the "Next" button.



14) In the next "MySQL Server Instance Configuration Wizard" dialog make sure the "Standard Character Set" item is checked. Press the "Next" button.



15) In the next "MySQL Server Instance Configuration Wizard" dialog make sure the "Install As Windows Service" and "Launch the MySQL Server automatically" items are checked. Press the "Next" button.



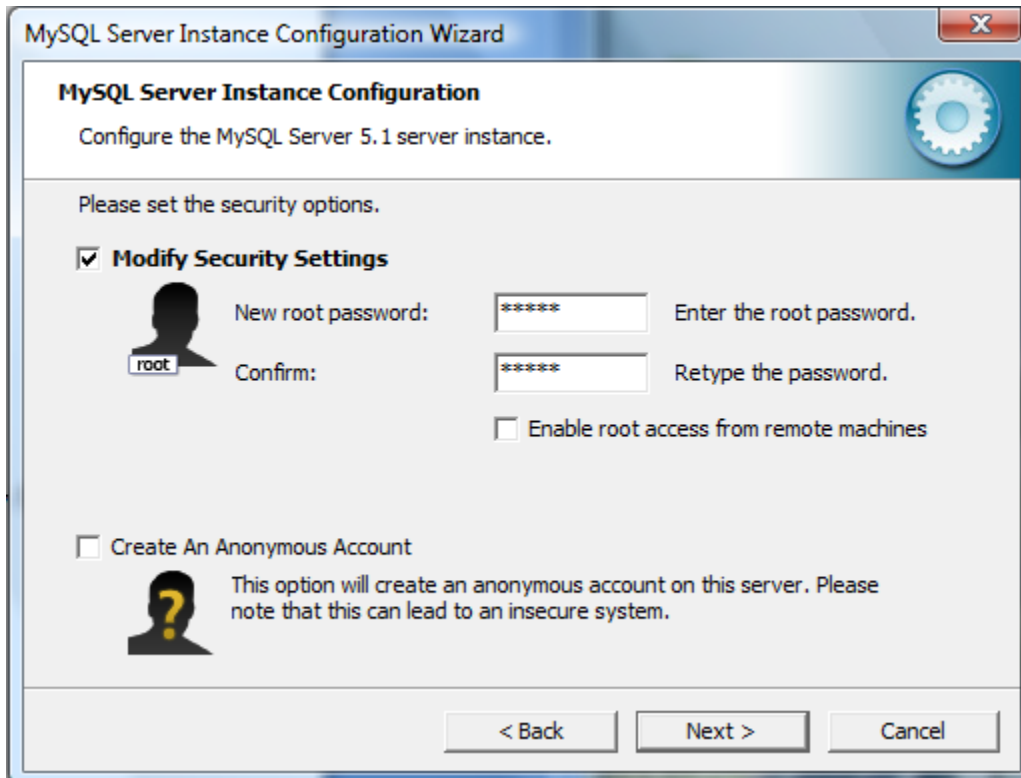
16) In the next "MySQL Server Instance Configuration Wizard" dialog make sure the "Modify Security Settings" item is checked.

This is the only selection on that dialog that should be checked.

Enter "admin" as the "New Root Password".

Enter "admin" as the "Confirm" password.

Press the "Next" button.



The image shows the "MySQL Server Instance Configuration Wizard" dialog box. The title bar reads "MySQL Server Instance Configuration Wizard". The main heading is "MySQL Server Instance Configuration" with a subtitle "Configure the MySQL Server 5.1 server instance." and a gear icon. The instruction "Please set the security options." is displayed. There are two main sections: "Modify Security Settings" which is checked, and "Create An Anonymous Account" which is unchecked. The "Modify Security Settings" section includes a "root" user icon, a "New root password:" field with "*****" and the instruction "Enter the root password.", a "Confirm:" field with "*****" and the instruction "Retype the password.", and an unchecked checkbox for "Enable root access from remote machines". The "Create An Anonymous Account" section includes a question mark icon and a warning: "This option will create an anonymous account on this server. Please note that this can lead to an insecure system." At the bottom are three buttons: "< Back", "Next >", and "Cancel".

MySQL Server Instance Configuration Wizard

MySQL Server Instance Configuration

Configure the MySQL Server 5.1 server instance.

Please set the security options.

☒ **Modify Security Settings**

 New root password: Enter the root password.

Confirm: Retype the password.

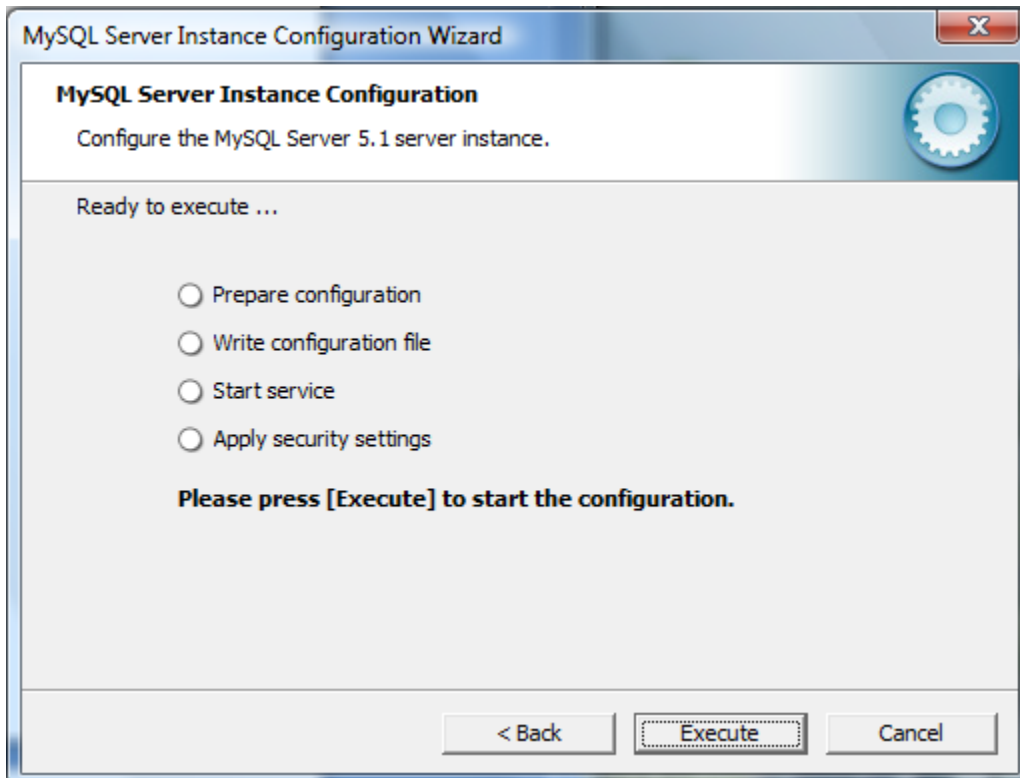
☐ Enable root access from remote machines

☐ **Create An Anonymous Account**

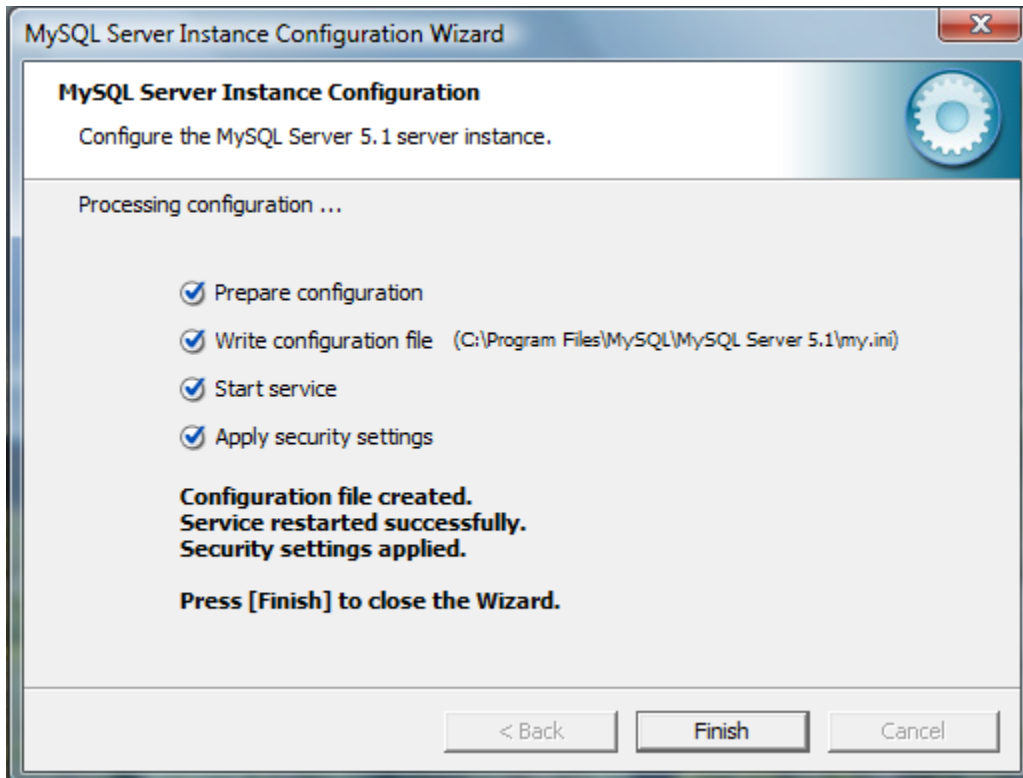
 This option will create an anonymous account on this server. Please note that this can lead to an insecure system.

< Back Next > Cancel

17) In the next "MySQL Server Instance Configuration Wizard" dialog, press the "Execute" button.



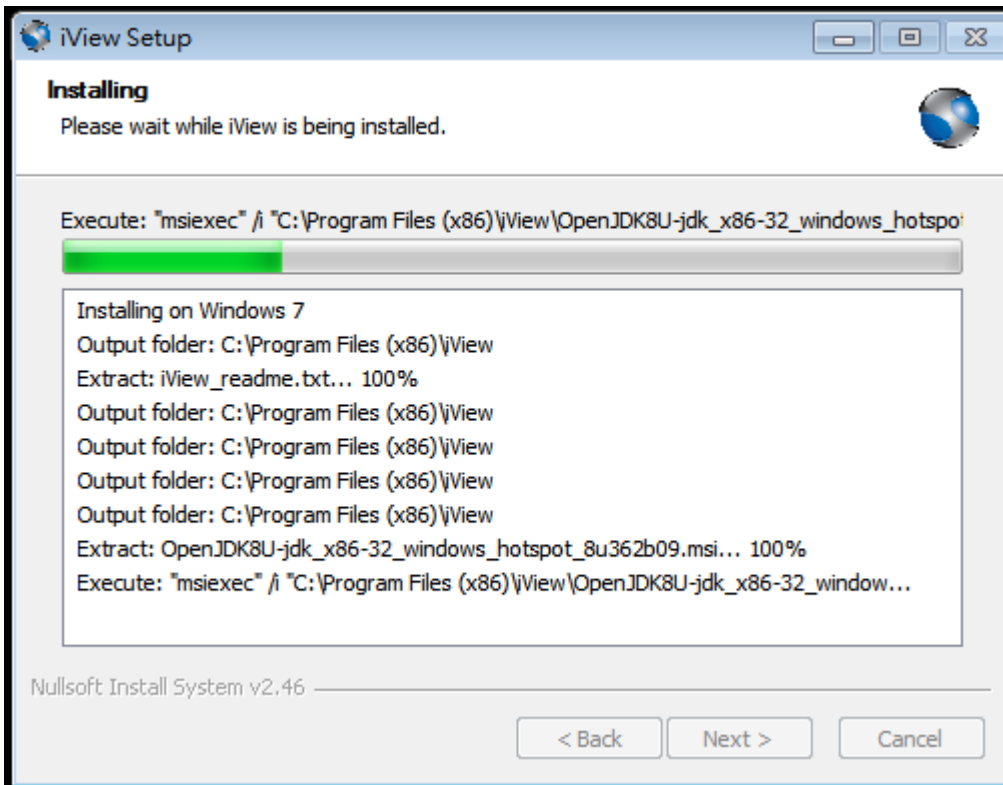
- 18) When the execute process is completed the following items should have a blue checkmark:
- Prepare Configuration
 - Write Configuration File
 - Start Service
 - Apply Security Settings
- Press the "Finish" button.



Step 3: Installing Java 8.0

iView² is a Java-based application and a valid working installation of Java needs to be available. If the iView² installation process did not find a valid working installation of Java, the installation process will attempt to install Java OpenJDK 8u362 by default and proceed to "Step 3: Installing Java 8.0" otherwise it will skip to "Step 4: Installing Apache\Tomcat 8.5".

1) While the Java OpenJDK 8u362 is installing the following screen will be displayed.



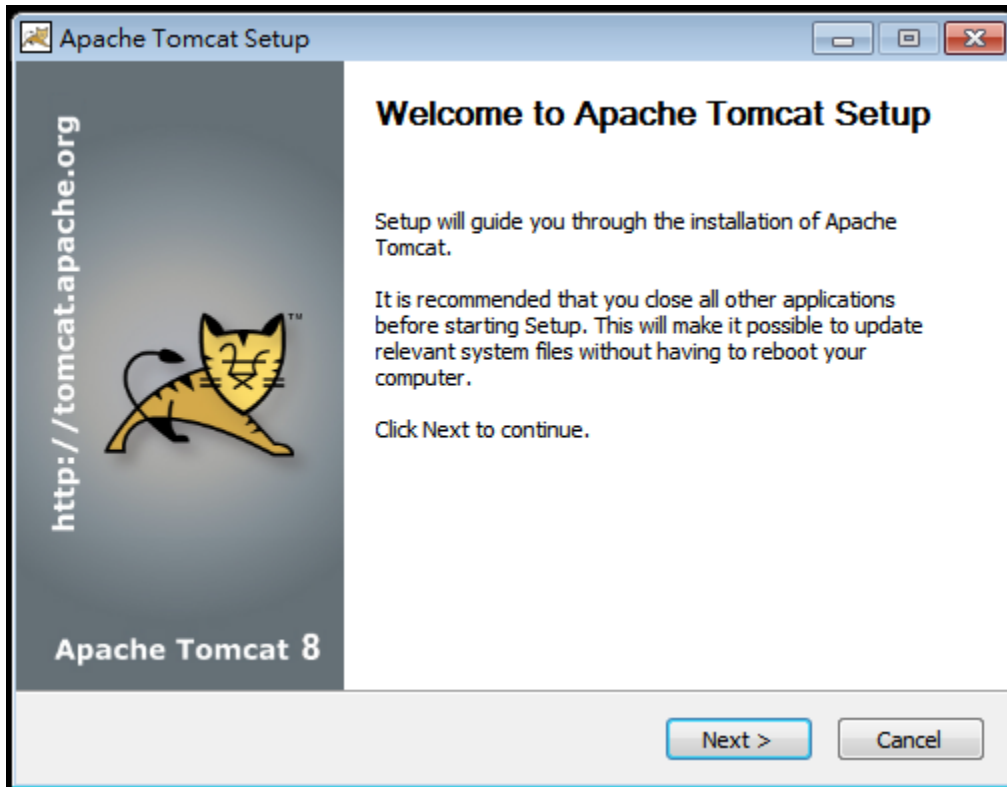
2) After the Java OpenJDK installation is complete the iView installation process will perform verification of the installation.

3 When the Java OpenJDK installation is complete the Apache Tomcat 8.5 installation dialog box will display.

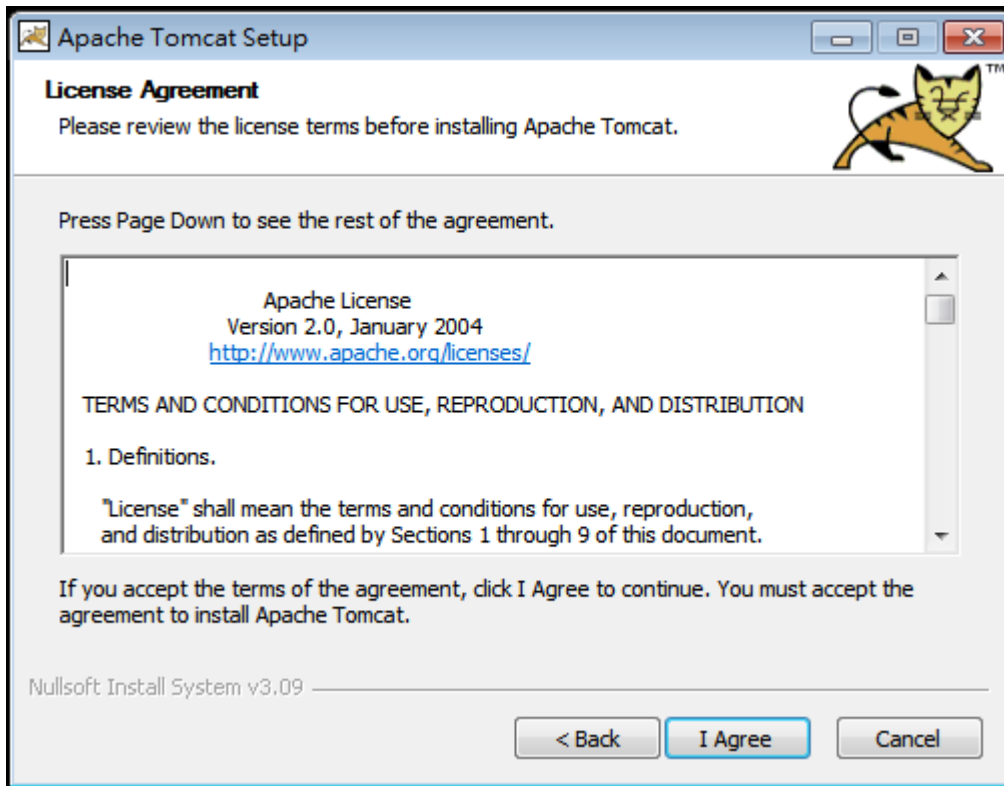
Step 4: Installing Apache\Tomcat 8.5

iView² is a Java-servlet based application. Apache/Tomcat 8.5 provides the servlet container required by iView². The following installation instructions will guide a user through the required Apache/Tomcat 8.5 installation.

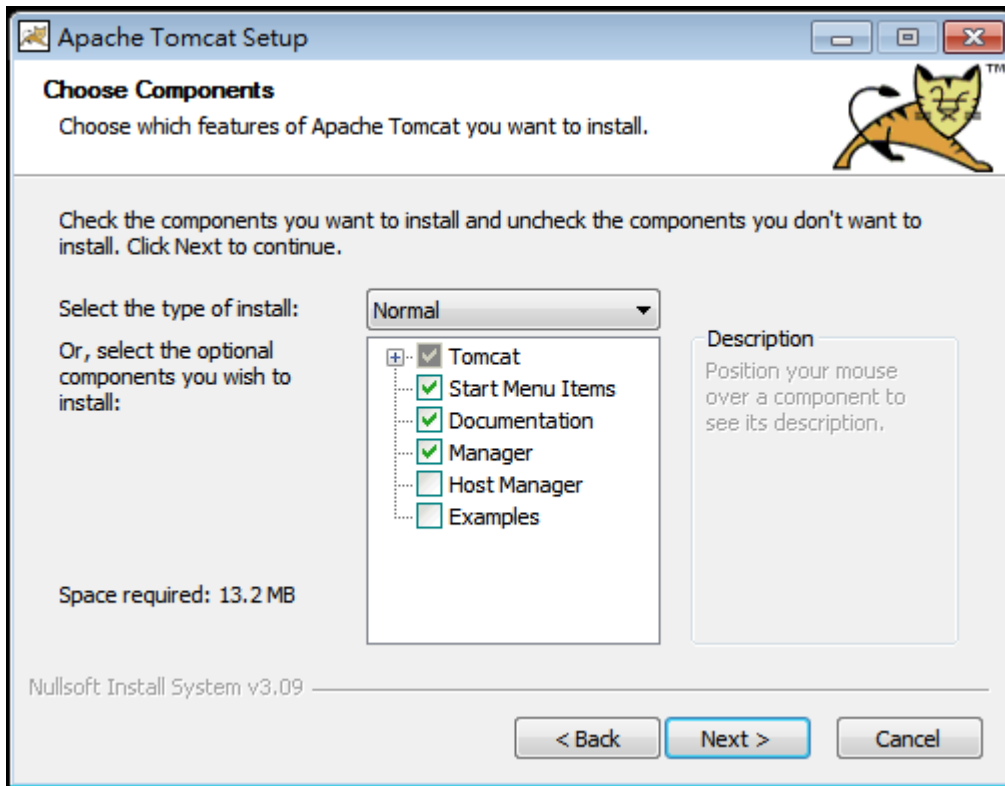
1) This will display the "[Apache Tomcat Setup](#)" dialog. Press "[Next](#)".



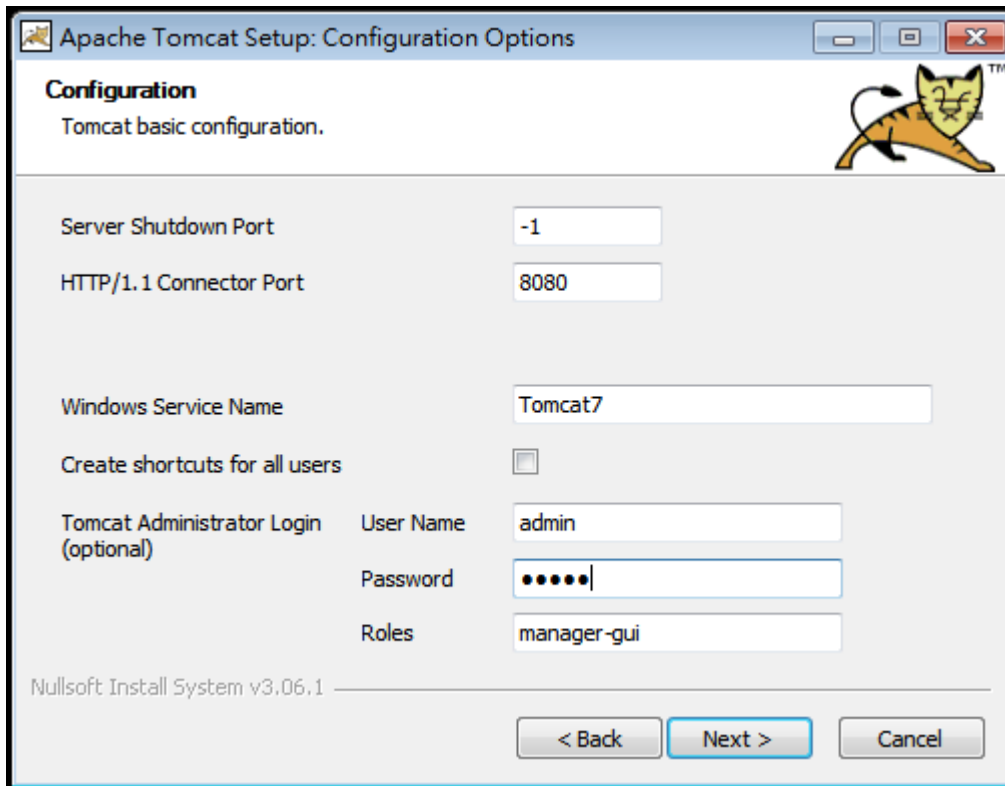
2) In the "Apache Tomcat Setup" "License Agreement" dialog. Press "I Agree".



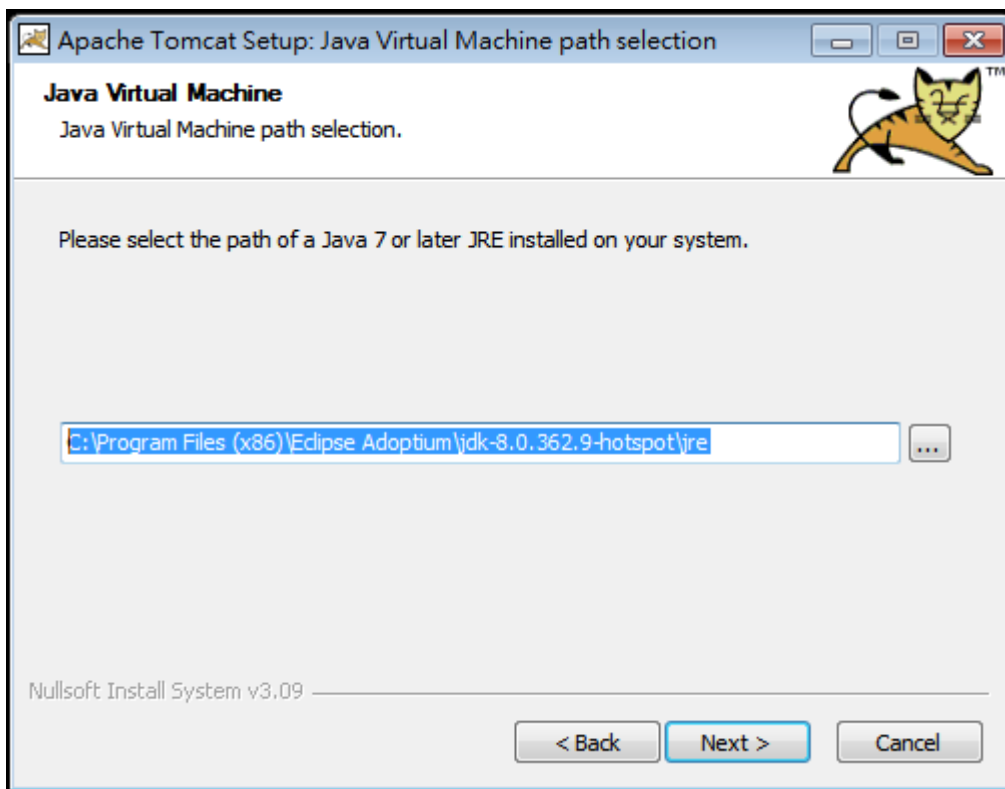
3) In the "Apache Tomcat Setup" "Choose Components" dialog, Press "Next".



4) In the "Configuration" dialog set "Password" to "admin". Press "Next".

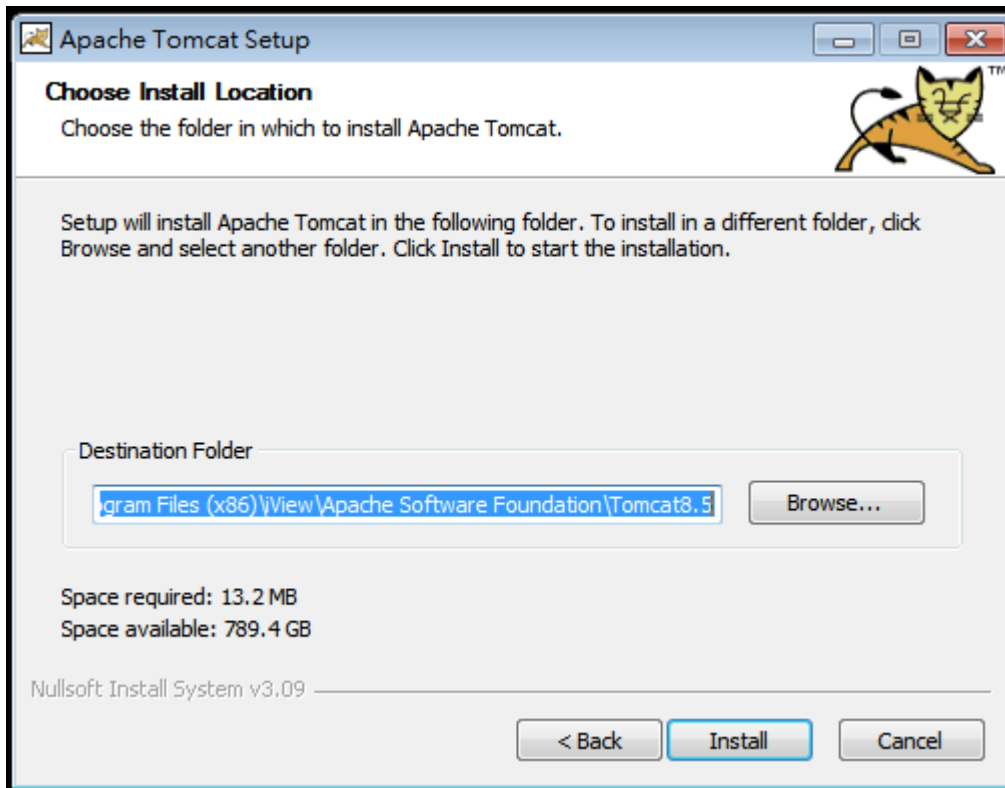


5) In the "Apache Tomcat Setup: Java Virtual Machine path selection" dialog, Press "Next".

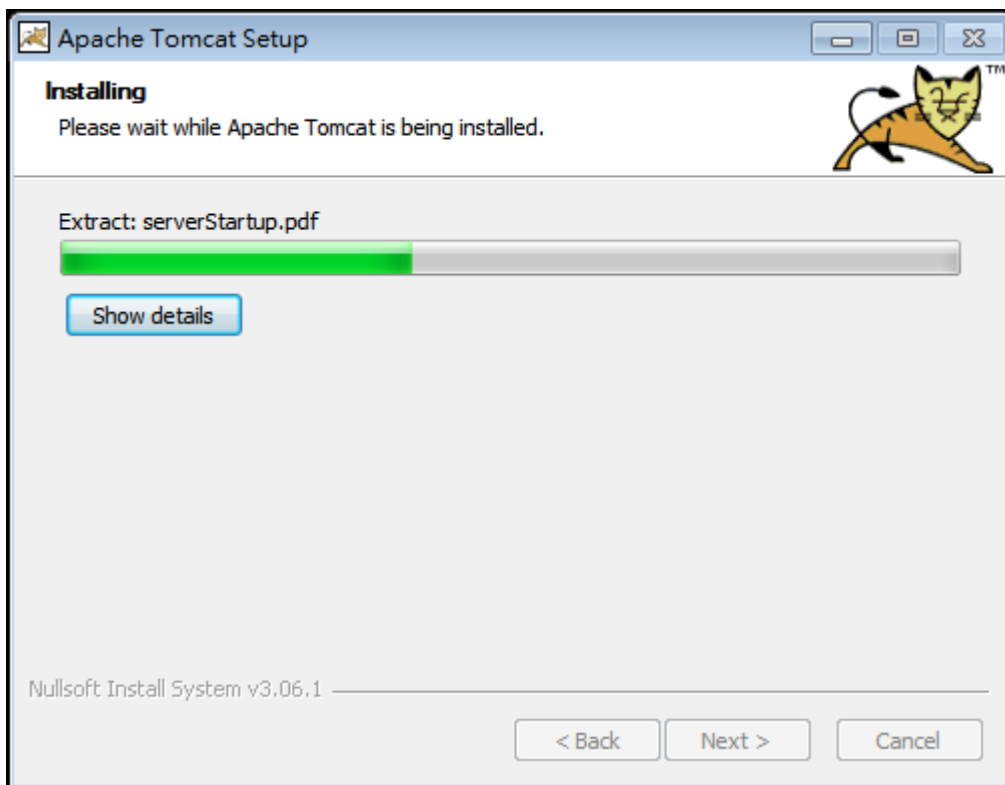


NOTE: Please select the OpenJDK 8.0.362.9 JRE path installed in step 3. If you are using a different version of java 8 your path selection information may be different than what is displayed in this example.

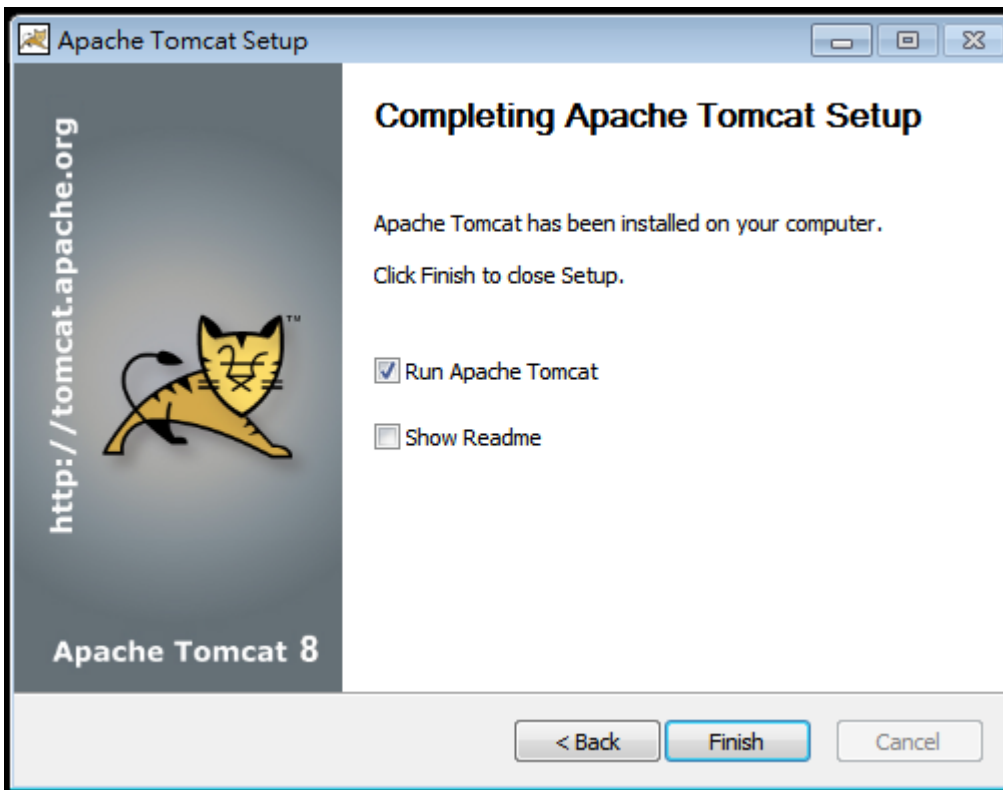
6) In the "Apache Tomcat Setup" "Choose Install Location" dialog. Press "Next".



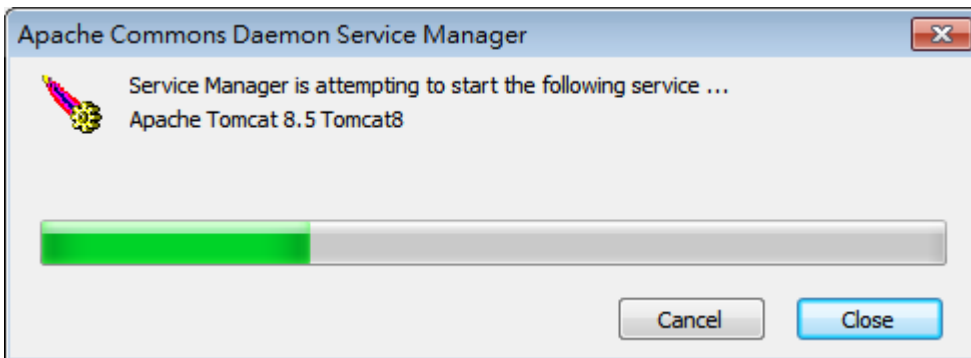
7) Apache Tomcat will now perform the installation process.



8) When the Apache Tomcat installation is complete the following dialog box will be displayed. Unselect the "Show Readme" selection. Press "Finish".



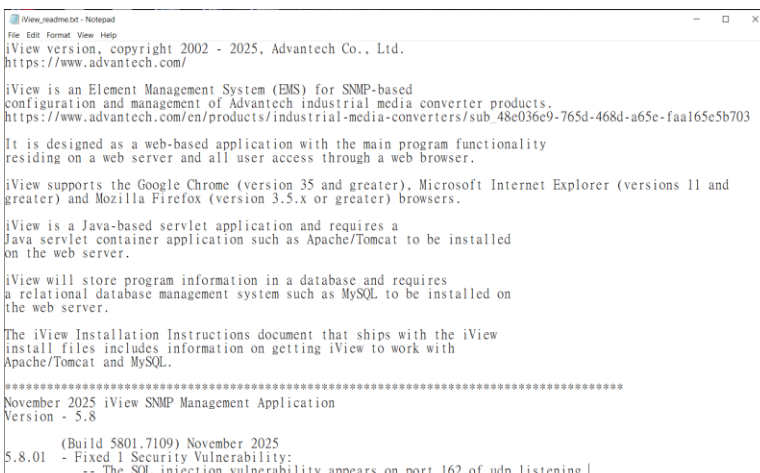
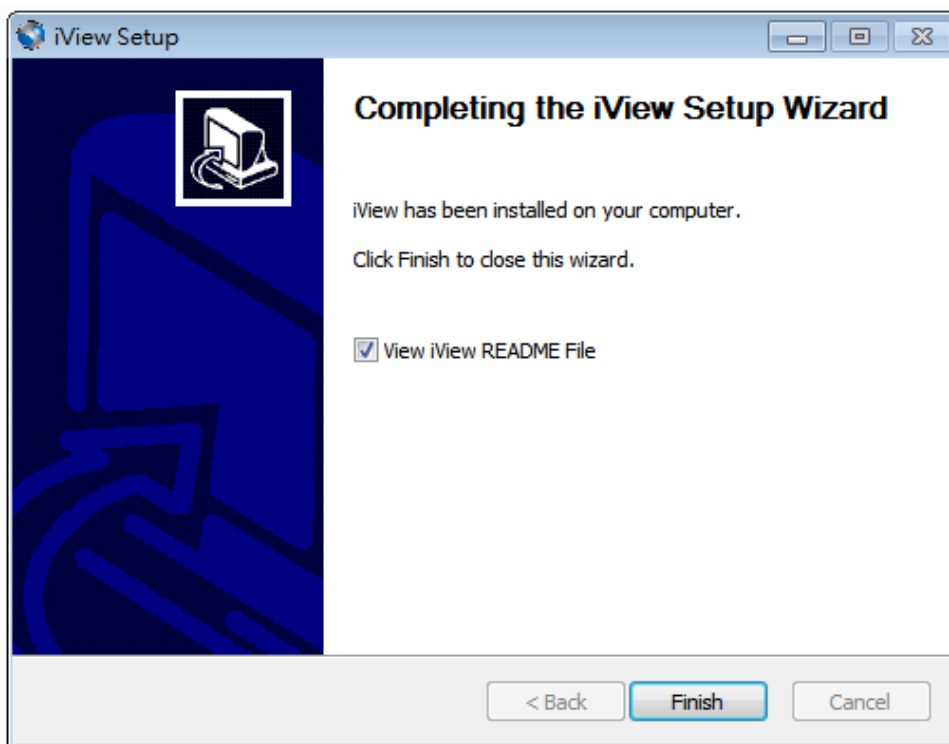
9) The Apache Tomcat 8.5 application is installed as a Microsoft Windows service and will display the following dialog at the end of the installation process.



Step 5: Installation Finish

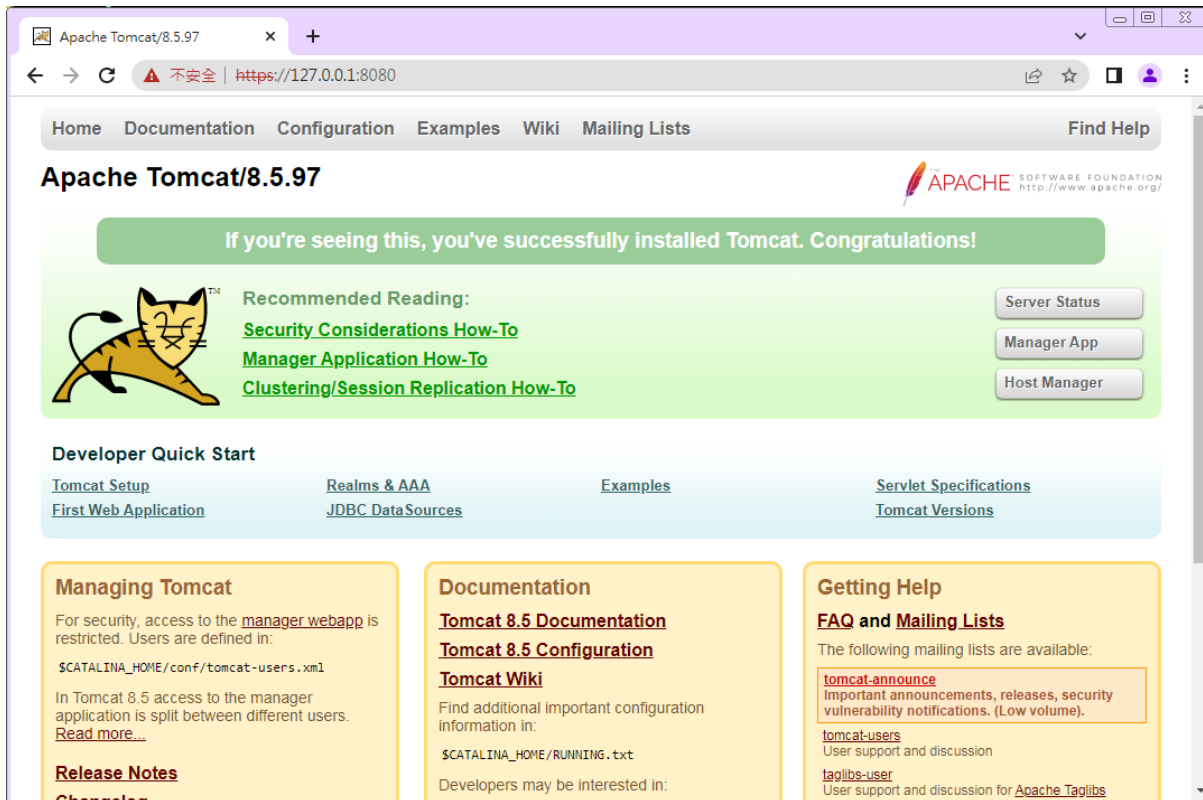
1) After Java, Apache/Tomcat, and MySQL have been installed, the iView² install process will check the DNS cache setting in the Java Runtime Environment. By default the Java Virtual Machine (JVM) DNS cache is set to cache a successful DNS lookup forever. This could be a problem for installations that manage devices via DNS and have to change the IP Addresses associated with DNS periodically. The default JVM DNS cache is set to forever to guard against DNS spoofing attacks. The iView² installer will to change the default JVM DNS cache from cache forever, to cache never. The JRE java.security file will be modified as follows:
"#networkaddress.cache.ttl=-1" will be changed to "networkaddress.cache.ttl=0"

2) After the install process is done copying the necessary files you will have an opportunity to review the README file. When done with the README file the setup complete screen will display. Please make your selection and press "Finish".



Step 6: Installation Verification

- 1) Verify the Apache\Tomcat installation:
 - a) Open Chrome or another supported browser
 - b) Enter "**https://localhost:8080/**" as the URL
 - c) You should see the "**Apache Tomcat**" home page



2) Verify the iView installation:



Double-Click the iView Shortcut icon or

a) Open Chrome or another supported browser

b) Enter "**https://localhost:8080/iView3**" as the URL and press the "Enter" key.

You should see the "iView"login page.

NOTE: The first time the "iView" home page is viewed it may take a few moments to display the login dialog because the database is being configured.



3) Enter "admin" for the "User Name", enter "password" for the "Password" and press the "Log In" button. You should see the "iView" home page as shown below.



4) Select the "Logout" link in the upper right corner to exit iView.

Congratulations, the installation is complete to continue see the "iView_Getting_Started.doc" guide for an overview of the iView application features.

NOTE: If want to uninstall the iView, go to the Control Panel > Programs > Uninstall a program, and select "iView (remove only)" to uninstall it.

Google Chrome	Google LLC	2023/2/2		109.0.5414.120
HeidiSQL 12.3.0.6589	Ansgar Becker	2023/1/31	64.6 MB	12.3
Intel® PROSet/無線軟體	Intel Corporation	2018/2/1	367 MB	18.40.4
Intel® USB 3.0 可延伸主機控制器驅動程式	Intel Corporation	2018/2/1	18.4 MB	1.0.4.220
iView (remove only)	Advantech B+B SmartWorx	2025/9/25		5.7.05
iView2Ver1.9.14		2019/7/29		
Java 7 Update 51	Oracle	2025/6/9	120 MB	7.0.510
Java 7 Update 71	Oracle	2018/8/27	120 MB	7.0.710

