WebAccess/SCADA Release End of Service Announcement

(V 2020.001)

Thank you for the support for choosing WebAccess/SCADA.　This announcement is to state that the following list of WebAccess/SCADA versions are out of support.　For issues found and new features applied will be released in versions 9 and later.　As version upgrades for WebAccess/SCADA is free, it is highly recommended to install and deploy the latest versions to keep the up-to-date fixes and features.　If you have any questions regarding support of a specified version, please contact you Advantech account representative.　If you need technical support, please conduct your regional field application representative or visit our support website.

Products end of feature enhancement and fixes.

WebAccess/SCADA and related products	Retirement
WebAccess/SCADA version 6	December 31, 2013
WebAccess/SCADA version 7.2	December 31, 2015
WebAccess/Dashboard (2.0)	April 30, 2018
WebAccess/SCADA version 8.3	September 30, 2019
WebAccess/SCADA version 8.4	September 30, 2020

Products to provide major security fixes.

WebAccess/SCADA and related products	Retirement
WebAccess/SCADA version 8.4.4	March 31, 2021

Advisories

Microsoft Windows announced the end of support for Windows 7 has ended from January 14, 2020.　Components in WebAccess/SCADA that required latest fixes from the operating system may be effected.　It is advised to follow the operating system updates while installing latest version of WebAccess/SCADA using Microsoft Windows 10 or higher.　Detailed system requirements, please refer to datasheet from support portal.

Change Log

Version	Description	Modification Date
2020.001	First announcement for year of 2020	February 25, 2020