Advantech AE Technical Share Document

Date	2020 / 08 / 19	**SR#**	1-4248822861
Category	□FAQ■SOP	**Related OS**	
Abstract	FAQ_MultiTech module C-PCM-24S24G installation & test SOP		
Keyword	COM, dip switch		
Related Product	MultiTech, C-PCM-24S24G		

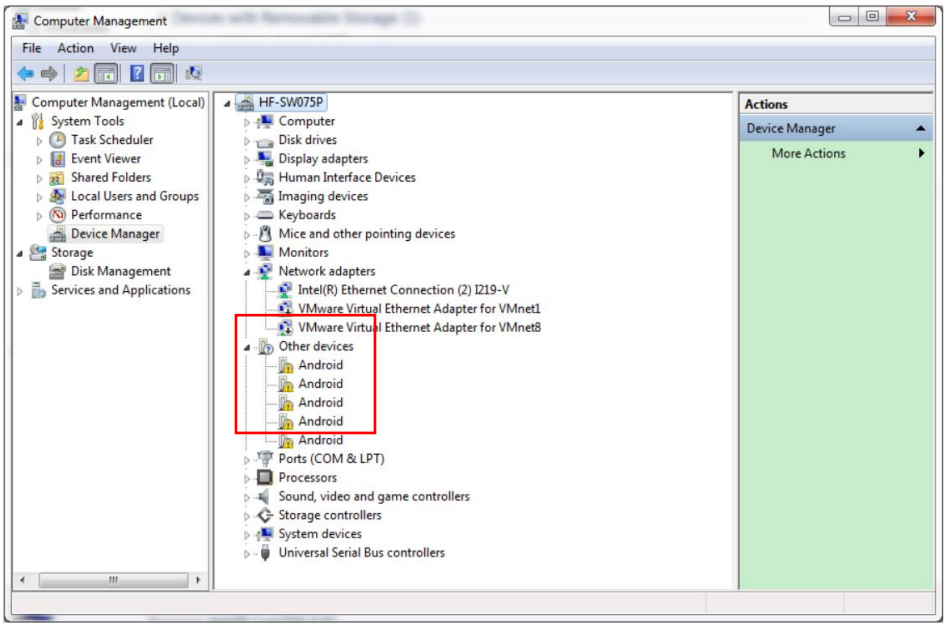
■ Notification:

"The SIM card must be put into the SIM card slot on the modem card itself. The SIM card slot on motherboard will not be detected by Multitech LTE modem"

■ Brief Solution - Step by Step:

1. Before USB driver installation, please connect the module to PC via USB cable first and then press power button to power on the module.

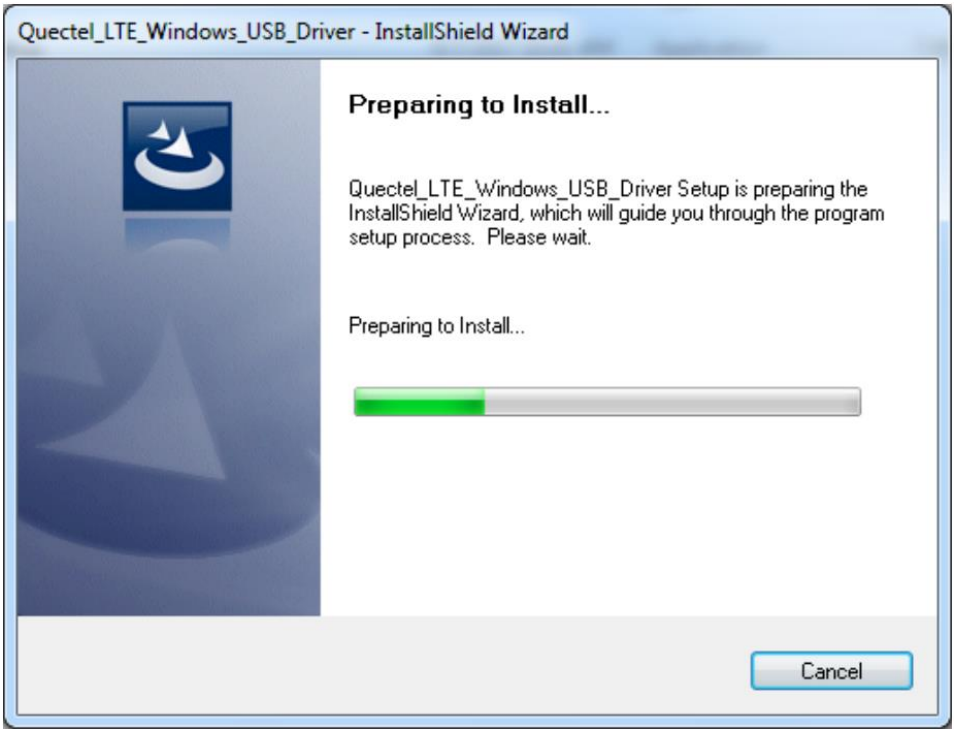
The figure below shows the "Computer Management"→ "Device Manager" interface of Windows system that has never installed Quectel drivers.





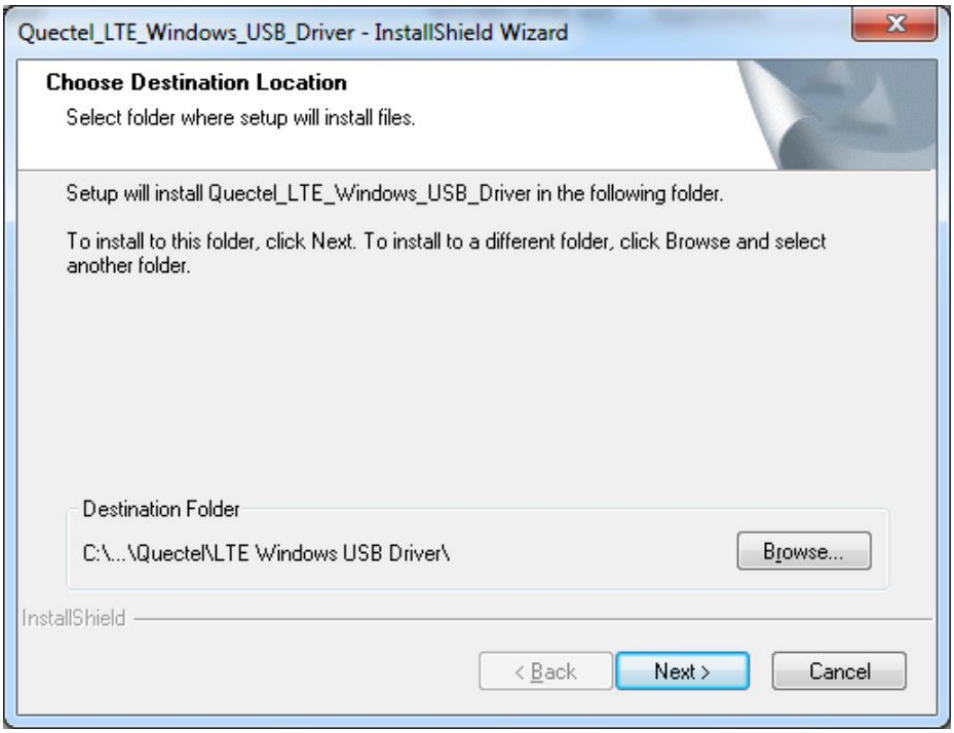
Quectel_LTE_Windows_USB_Driver_`

2. Execute installer and check Installation Setting



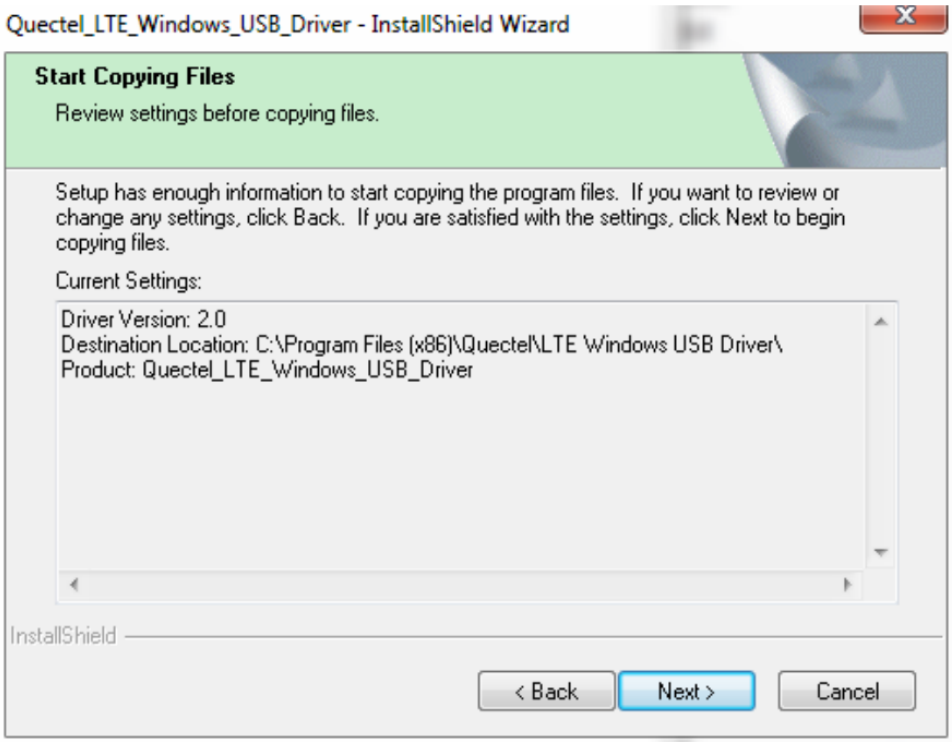
3. Choose Destination Location

If you do not want to change the default location for USB driver installation, please click “Next” directly to go on.



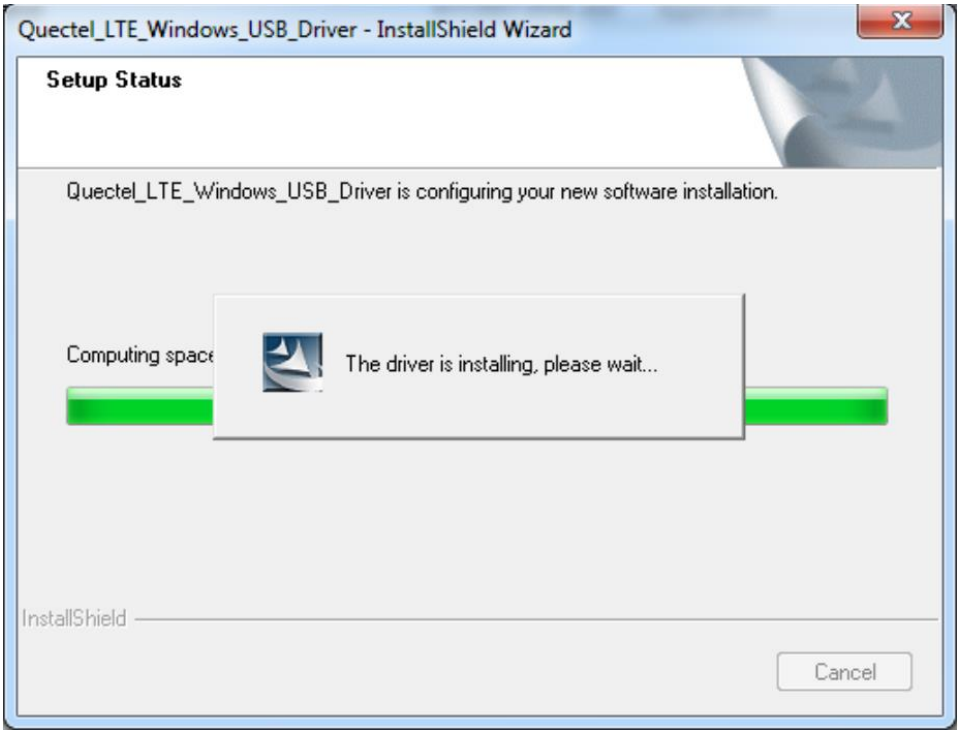
4. Prepare Driver Files Needed for Installation

When the following interface is shown, please click “Next” to move on to the next step.



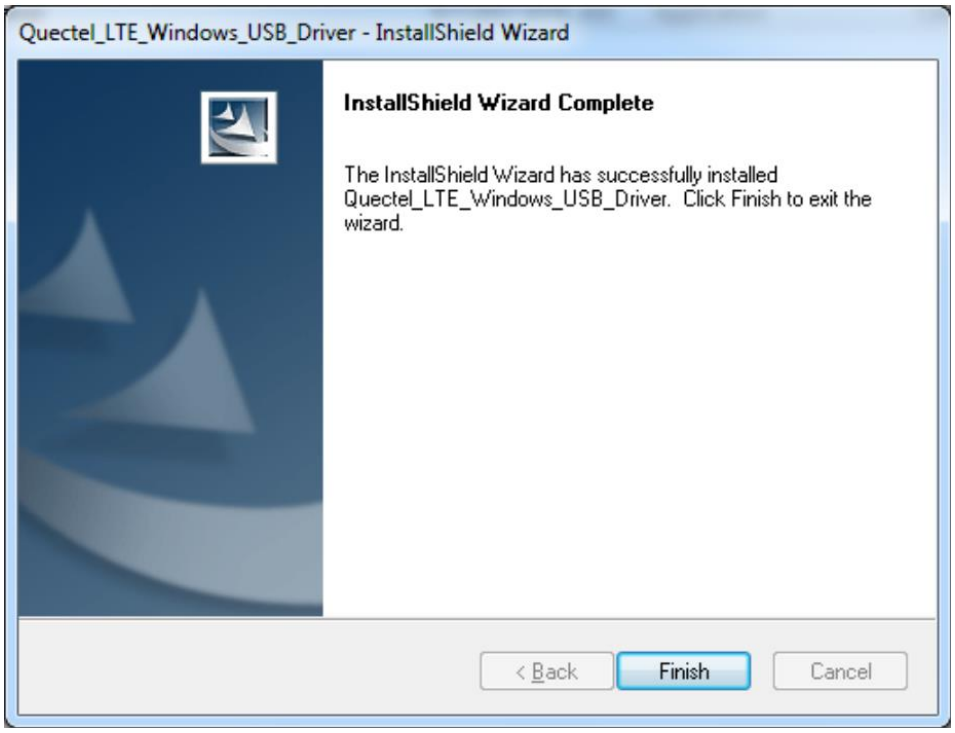
5. Automatic Installation

It may take some time to install the driver, please wait patiently for the process to complete.

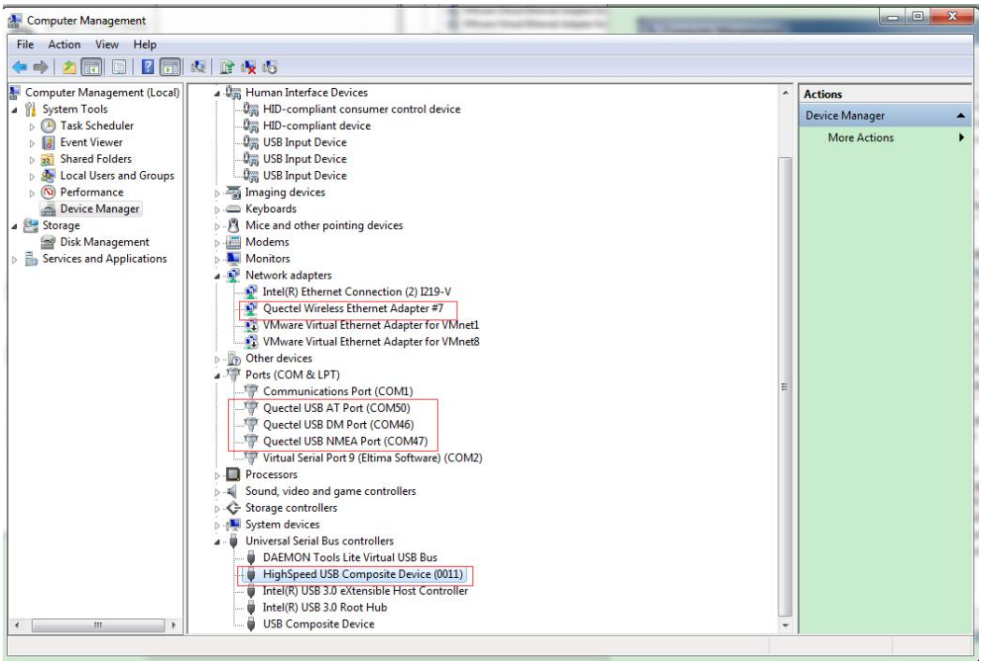


6. Complete Installation

When the following interface is shown, it indicates the driver has been installed successfully. Click “Finish” to complete the installation.



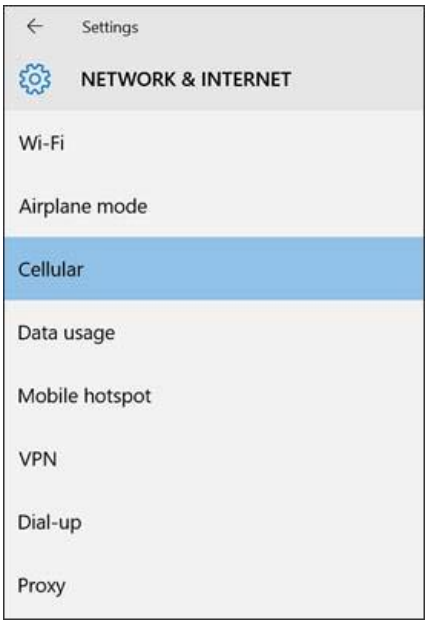
7. After successful installation, customers can check the installation result through “Computer Management”→ “Device Manager”.



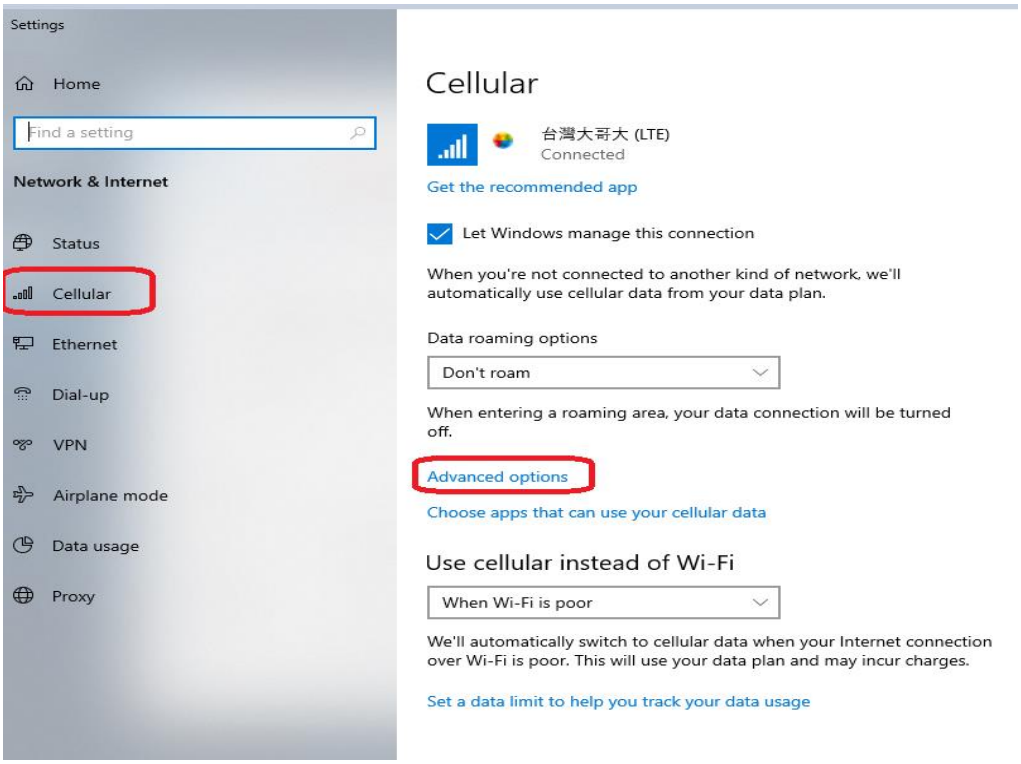
Once the establishing connection successfully.
Please follow the below steps to make sure module get the sim card information.

1. From the Windows desktop, navigate: **Start** > **Settings icon** (lower-left) > **Network & Internet**.
   → Utilize the mouse to select the on-screen options

2. From the left-pane, select **Cellular**



3. From the Cellular section, select “Advanced options”



4. Confirm the system could get the carrier name, module properties and sim card ICCID

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← Settings

台灣大哥大 (LTE)

Default APN
Activated

Properties

Manufacturer:	QUALCOMM INCORPORATED
Model:	QUECTEL Mobile Broadband Module
Firmware:	EG95EFBR06A05M4G
Network type:	GSM
Data class:	GPRS, EDGE, UMTS, HSDPA, HSUPA, LTE
IMEI:	862869030165711
Mobile number:	
IMSI:	466977605975384
SIM ICCID:	89886971805762253089

Copy

Security

Use a PIN to help protect your SIM

Use SIM PIN